



MEGANEXUS
An NEC Company



Crown
Commercial
Service
Supplier

COMPLY

ASSURED CONTRACT COMPLIANCE AND
PERFORMANCE REPORTING FOR
COMPLEX PUBLIC SECTOR DELIVERY

PUBLIC SERVICES REIMAGINED; LIVES TRANSFORMED

WWW.MEGANEXUS.COM

Service Definition

This service is provided by Meganexus Ltd. COMPLY is a contract compliance and performance management SaaS solution for government bodies and the public sector organisations managing complex, multi-provider and multi-site contracts.

The service enables organisations to monitor contractual delivery, manage compliance and make informed decisions using accurate, validated management of information (MI) and key performance indicator (KPI) data. COMPLY supports operationally critical environments through reliable data capture, configurable reporting and controlled data governance.

Designed for high-volume public sector delivery, COMPLY supports large populations and peak operational demand while maintaining performance and data integrity. The service is underpinned by established business-as-usual processes and continuous improvement practices to ensure resilience, reliability, and service continuity. COMPLY has previously been delivered at scale within justice and education environments.

Overview

Meganexus is a leading provider of secure software solutions to the government and public sector organisations. We are dedicated to enhancing public services by utilising the latest technologies, artificial intelligence and leading development resources.

We work with professionals across various domains to design software solutions that are customisable, easy to use and implement, and deliver measurable outcomes. Our active sectors include Justice, Police, Local Authorities and Councils, and Voluntary, Community and Social Enterprises.

Meganexus is ISO 27001:2022, ISO 9001, Cyber Essentials and Cyber Essentials Plus certified. Our Information Security Management System (ISMS) is core to all our operations, both in terms of development and support.

Our solutions include:

- Rehabilitation and Through-the-Gate solutions for the Ministry of Justice, now in use in every prison in England & Wales
- A contract management solution for the MoJ to manage prison education contracts and broader regime activities effectively
- Customised training and interventions management solutions for probation and rehabilitation service providers
- Upskilling solutions for local authorities, police, charities and corporate workforces
- Assessment and tracking solutions for healthcare providers, including NHS Trusts and mental health organisations

Features

COMPLY streamlines contract management through a comprehensive service. By enabling providers to submit live data directly to a contract management authority, errors and costs are reduced as processes become more efficient than manual methods. Organisations of any size or complexity benefit from this effective system.

Users can also tailor the application to capture specific key performance indicators, service level agreement thresholds and quality metrics for each service element, enabling them monitor performance and drive necessary improvements. The main features include:

Assured data capture and validation

- Pages can be configured to reflect the various types of information clients require to measure the delivery of service from their providers
 - Organisational structures can be defined to enable data capture, for example, by location, type or cluster
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Contractual MI, KPI and reporting assurance

- COMPLY contains embedded tabular reports and data visualisations within the application itself, which can be shown or hidden to specific subsets of users depending on user role
- Clients can build report templates for their organisation. The completed application templates are refreshed daily, weekly or monthly as required

Scalable scheduling and delivery monitoring

- COMPLY's scheduling functionality allows users to timetable ongoing regular delivery of services
- Site-level data is captured against timetabled activities, for example, attendance totals and reasons for shortfall

Individual-Level scheduling

- Individual-level allocation and attendance marking can be provided through the scheduling function
- Individual-level scheduling and attendance tracking enable organisations to monitor which services are being actively consumed and who is using them

Reference data

- Organisations can create their own reference data or have it pre-configured
- Static lists of services can be preloaded and allocated to individuals, or customers can define and load their own services

Features

Outcome, inspection and action tracking

- Inspection outcomes such as OFSTED or CQC grades, improvement recommendations and actions taken against those recommendations can be recorded
- Storage of all relevant inspection-related information in a central location. Outcomes and recommendations can be accessed easily for reference, and actions can be added over time until the improvement is complete
- A log of the recommendation and associated actions can be exported and handed back to inspecting bodies or compliance teams

Multi-site and transfer management

- Search for individuals transferred from a different location, evidencing a previous profile and delivery information

Cost allocation and financial transparency

- Assign costs to individual services, and report on total costs incurred from service delivery recorded in the system. Capture costs against each service and output a report based on delivery information to inform users of the amount due to the supplier

Platform scalability and stability

- The platform is scalable and stable under peak demand (high-volume data processing), reducing the risk of slowdowns

Benefits

COMPLY is designed to support central government bodies and public sector organisations to manage their service providers and contract data. Its benefits include:

- Improved contract compliance assurance
- Faster, more confident reporting responses
- Reduced administrative overhead
- Single, authoritative view of contract performance
- Scalable support for multi-agency and multi-site delivery

Information Security

Meganexus is ISO 27001, ISO 9001, Cyber Essentials and Cyber Essentials Plus certified. We provide Security Cleared (SC) Helpdesk personnel who are fully vetted and authorised to handle sensitive data. Our offices are regularly audited for physical security, and our development and test networks are accredited.

Role-Based Access Control (RBAC)

All Meganexus products incorporate RBAC, supporting secure reporting, customer separation and contractual assurance.

Multi Tenancy and Customer Separation

COMPLY provides out-of-the-box multi-tenancy capabilities within a single hosting environment. Separate installations can also be set up if required.

Request for Demonstration

Contact us at support@meganexus.com to see how COMPLY supports assured contract compliance, scalable reporting and confident decision-making in complex public sector environments. We will be happy to provide a demonstration customised to your specific requirements.

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ENHANCED DECISION-MAKING WITH SECURE AI FOR SENSITIVE DATA.



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