

Cisilion Indirect Microsoft CSP Service – Example Pricing

Pricing Overview

Pricing for Microsoft CSP licences and associated support is based on Microsoft subscription costs plus Cisilion's service charging model. All pricing is provided via formal quotation from your Cisilion Account Manager and aligns with Microsoft CSP subscription periods and consumption-based services.

Example Licence Pricing Table (EDUCATION ONLY)

Product	Monthly Unit Cost (Annual Commitment)	Monthly Unit Cost (Monthly Commitment)
Microsoft 365 A3 (faculty)	£5.15	£5.88
Microsoft 365 A5 (faculty)	£9.66	£11.04
Copilot for Microsoft 365 A3/A5 (faculty)	£14.49	N/A
Visio Plan 2 (faculty)	£1.77	£2.03
Planner & Project Plan 3 (faculty)	£4.83	£5.52
Power BI Pro (faculty)	£1.82	£2.08

Support Services

- Standard Support: Included with CSP subscription.
- Enhanced Support: Optional add-on for proactive monitoring, adoption reviews, and strategic guidance.
- Incident Management: SLA-driven response times (09:00–18:00 UK time; 24x7 for critical incidents).

Commercial Assumptions

- No additional expenses beyond licence and agreed service charges.
- Monthly billing with flexibility to scale up/down.

- Discounts available for multi-year commitments (
- Subject to Clause: All services and pricing outlined above are examples and subject to the terms and conditions of the master service agreement between the parties, as well as any applicable vendor policies and licensing requirements.