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Crown Commercial Services

Pricing – Liberty Spark

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1 Liberty Spark

Liberty Spark Standard and Enterprise are offered on a minimum 12-month contract with an annual subscription charge. Customers are placed into Bands based on their **Named User** number requirements for Standard, or **total FTE** count for Enterprise.

1.1 Liberty Spark Standard

Table 11 - Pricing for Liberty Spark Standard, based on Users (per annum)

Feature	Standard (Users)		
	Small	Medium	Large
Editor Licence[1]	2	5	10
Viewer Licence[2]	20	50	100
Access to Community	✓	✓	✓
AppShare Access	✓	✓	✓
Extra Workspaces	×	×	×
Comparison Service	×	×	×

[1] Named Users

[2] Named Users

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AI-Powered Processes	✓	✓	✓

Included AI units	5,500	13,750	27,500
Price (per annum)	**£7,656**	**£10,560**	**£14,520**

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1.2 Spark Enterprise:

Table 22 - Pricing for Liberty Spark Enterprise based on Users (per annum)

Feature	Enterprise (FTE)[3]							
	Tier 0	**Tier 1**	**Tier 2**	**Tier 3**	**Tier 4**	**Tier 5**	**Tier 6**	**Tier 7**
	Up to 250	**251-500**	**501-1,000**	**1,001-3,000**	**3,001-5,000**	**5,000-7,500**	**7,501-10,000**	**10,000+**
Editor/Viewer Licence	250	500	1,000	3,000	5,000	7,500	10,000	TBA
Access to Community	✓	✓	✓	✓	✓	✓	✓	✓
AppShare Access	✓	✓	✓	✓	✓	✓	✓	✓
Extra Workspaces	✓	✓	✓	✓	✓	✓	✓	✓
Comparison Service	✓	✓	✓	✓	✓	✓	✓	✓
AI-Powered Processes	✓	✓	✓	✓	✓	✓	✓	✓
Included AI units	56,250	75,000	125,000	225,000	250,000	375,000	500,000	POA
Price (per annum)	**£18,000**	**£24,000**	**£29,940**	**£54,000**	**£72,000**	**£103,500**	**£131,400**	**£POA**

[3] Number of Full Time Equivalents (FTEs) employed by the organisation

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2 Liberty AI

Liberty Spark comes with several AI-powered features, which are continually being expanded and enhanced. Liberty AI is charged via AI Units, the number of AI Units consumed will depend on the task being carried out. AI units can be purchased as a monthly committed allowance (based on the Band – see Table 11 and Table 22), or as a standalone allocation from which Liberty Spark will draw down – see Table 33, Table 44 and Table 55.

Table 33 - Liberty AI Units (per annum)

Item	Units included	Price (per annum)
Liberty AI Units	250,000 per month	£5,700

Table 44 – Liberty AI Units Voucher (per item)

Item	Units included	Price (per item)
Liberty AI Unit Voucher	250,000	£575

Table 55 - Liberty AI Overuse (per item)

Item	Price (per item)
Liberty AI Unit Overuse	£0.0029

3 Delivery Services

All deployments of Liberty Spark are subject to scoping however is subject to a minimum of:

Table 66 - Minimum Professional Services days

Professional Services	No. Days (minimum)
Implementation	2
Enablement Training	1

The day rates are in-line with the SFIA rate card in Skills for the Information Age (SFIA) rate card in section 6.

4 Discounts

Pricing and the discounts outlined in this document apply to a 12-month term and for individual solutions only.

We recognise that while many customers share similar requirements, each organisation also has unique needs. Netcall can offer discounts based on volumes, multi-year and/or multi-solution agreements. With this in mind, Netcall is open to discussing additional discounts for multi-solution packages or extended-term agreements.

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5 Term and charge levels

The minimum term is 12 months in line with GCloud 15 terms.

5.1 Indexation

With effect from the end of the initial term any extension options in the call-off agreement will be subject to an increase in price equal to the previous month's 12 months' rate for the retail prices index ("**RPI**") plus 2%.

6 Skills for the Information Age (SFIA) rate card

Table 77 - Professional Services day rates based on the SFIA grades

GC15 SFIA Rates	Strategy and architecture	Change and transformation	Development and implementation	Delivery and operation	People and skills	Relationships and engagement
1. Follow	£780	£780	£780	£780	£780	£780
2. Assist	£950	£950	£950	£950	£950	£950
3. Apply	£1,140	£1,140	£1,140	£1,140	£1,140	£1,140
4. Enable	£1,340	£1,340	£1,340	£1,340	£1,340	£1,340
5. Ensure, advise	£1,480	£1,480	£1,480	£1,480	£1,480	£1,480
6. Initiate, influence	£1,785	£1,785	£1,785	£1,785	£1,785	£1,785
7. Set strategy, inspire, mobilise	£1,940	£1,940	£1,940	£1,940	£1,940	£1,940

6.1 Standards for consultancy day rate cards

Netcall's standards are based on the following definitions, but may be subject to change in line with scope of individual call-off agreements.

- Consultant’s working day: 7.5 hours exclusive of travel and lunch
- Working week: Monday to Friday excluding national holidays
- Office hours: 9:00am to 5:30pm Monday to Friday
- Travel, mileage subsistence: Excluded, billed at cost
- Work outside of standard hours may be subject to additional charges.

7 Contact

Should further information be required, please contact:
bid.team@netcall.com

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