

Cisilion Network Infrastructure Managed Service – Example Pricing

Pricing Overview

Cisilion's Network Infrastructure Managed Service delivers end-to-end management, monitoring, and support for LAN, WAN, and datacentre networks. Services include proactive monitoring, incident management, configuration backups, vulnerability and patch management, and compliance best practices. Pricing is transparent, based on per-device or per-site monthly charges, with optional add-ons for enhanced security and advanced features.

Core Service Example Pricing

Service Component	Unit	Unit Price (Monthly)
LAN/WAN Device Management	Per Device	£12.00
Datacentre Switch & Router Management	Per Device	£15.00
Firewall Management (Cisco/Fortinet)	Per Device	£18.00
Wireless Access Point Management	Per Device	£8.00
SD-WAN Management	Per Site	£45.00
Identity Services Engine (ISE)	Per Deployment	£50.00

Optional Add-ons

Add-on Service	Unit	Unit Price (Monthly)
Vulnerability & Patch Management	Per Platform	£50.00
Advanced Reporting & Analytics	Per Site	£25.00
Quarterly Compliance Audit	Per Audit	£150.00

Support & Service Assurance

- Standard Support: Included (24×7×365 UK-based Service Centre).
- Enhanced Support: for proactive monitoring and adoption reviews.
- Incident SLAs: P1 within 15 mins, P2 within 30 mins, P3 within 1 hour.

Commercial Assumptions

- Minimum term: 12 months.
- Discounts: Available for multi-year commitments (2, 3 and 5-year terms).
- No hidden costs; all prices exclude VAT.

Note: Hardware, maintenance, and software licenses can be provided / sold separately.

Subject to Clause: This proposal and its pricing are subject to agreement and finalisation of the full scope of work. All managed services commencement is also subject to technical audit and review before service commencement.

Any changes or additions to the scope may result in adjustments to costs and timelines, which will be mutually agreed upon in writing prior to commencement.