



Bridgeall

Compliance as a Service Service Description



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1. Service Description - Information Security & Compliance as a Service (CaaS)

In an era of rapidly evolving cyber threats, Bridgeall provides a comprehensive Compliance as a Service (CaaS) and Infosec as a Service offering. By combining expert consultancy with the industry-leading ISMS.online platform, we deliver a scalable Governance, Risk, and Compliance (GRC) function without the overhead of an in-house team.

1.1. Security as a Continuous Process

Bridgeall views effective security through three core pillars, ensuring your defense is robust, repeatable, and tailored to your organization:

- **Platform:** We utilize the **ISMS.online** platform to integrate seamlessly with your existing infrastructure, ensuring secure design through expert solution architecture.
- **People:** We align governance with your organizational needs, providing role-specific training to foster a culture of security awareness and reduce human error.
- **Process:** We implement structured, repeatable workflows and clear procedures to maintain ongoing assurance and security maturity.

1.2. Key Information Security Services

As an ISMS.online partner, Bridgeall provides clear visibility into your controls, risks, and processes across several key areas:

- **Managed Security:** Proactive protection including 24/7 monitoring, automated patch management, and vulnerability scanning.
- **Compliance & Certification Support:** Expert guidance to achieve and maintain critical certifications such as ISO 27001, Cyber Essentials, and Cyber Essentials Plus.
- **Policy & Evidence Management:** We assist in gap analysis and policy development, using pre-built frameworks within ISMS.online to make audits faster and simpler.

1.3. Why Choose ISMS.online & Bridgeall?

The combination of a world-class GRC platform and Bridgeall's certified consultants ensures a **100% first-time success rate** for ISO 27001 certification.

- **Accelerated Compliance:** Access a "Virtual Coach" and "Headstart" templates that cover over 100 global frameworks (GDPR, ISO 9001, NIS 2, etc.).
- **Audit Readiness:** Live dashboards and automated reporting ensure you are always ready for an external auditor's visit.
- **Expert Oversight:** Instead of just providing software, Bridgeall provides the people needed to manage your security program proactively.
- **Peace of Mind:** While we secure your systems and data, your leadership team can focus on core business growth.

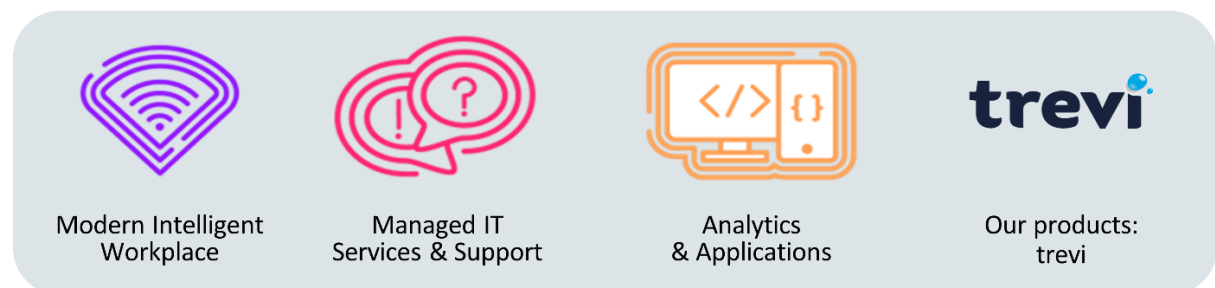
1.4. Frequently Asked Questions

- **Which frameworks do you support?** Over 100 global frameworks including ISO 27001, ISO 9001, GDPR, and NCSC standards.
- **Do you provide ongoing support?** Yes. We provide continuous monitoring and evidence gathering to ensure you stay compliant year-round, not just during audit season.
- **Can you integrate with our tools?** Absolutely. We align our security processes with your existing Microsoft 365 or Azure infrastructure to minimize disruption.

2. About Bridgeall

Since 2002, Bridgeall has successfully delivered hundreds of projects to private and public sector organisations. Our focus is on providing an exceptional service to our customers by delivering class-leading digital solutions. We are ISO 9001, ISO 27001 and Cyber Essentials Plus certified, demonstrating our focus on quality and governance in everything we do.

As well as having our own software solutions for the water market (Trevi), we split our services up into our 3 main business units; Managed IT Services & Support, Modern Intelligent Workplace and Applications & Analytics.



We are a one-stop-shop for all things Microsoft with certified consultants across the full stack and cloud solutions including Azure, Dynamics 365, Data & Analytics, Microsoft 365, SharePoint, Power Apps and Power Platform, working with the likes of:



Microsoft

Bridgeall takes great pride in our achievements in recent years of being a 10 x Microsoft Gold Partner. With Microsoft's new Cloud Partner Program, this changed the accreditation approach to focus on key solution areas. As a result, we have achieved the designations required to qualify as an accredited Microsoft Solutions Partner in the following key areas.



Modern Work

Azure Infrastructure

Azure Data & AI

Azure Digital & App
Innovation

In addition, we are a Tier 1 Cloud Solution Provider (CSP), meaning we have unique access to Microsoft licensing and can offer specialist licensing advice and pricing.

Being a CSP partner, Bridgeall can also offer our clients flexible pricing and billing options, as well as the ability to bundle multiple services together under a single contract.

3. Contact Us

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