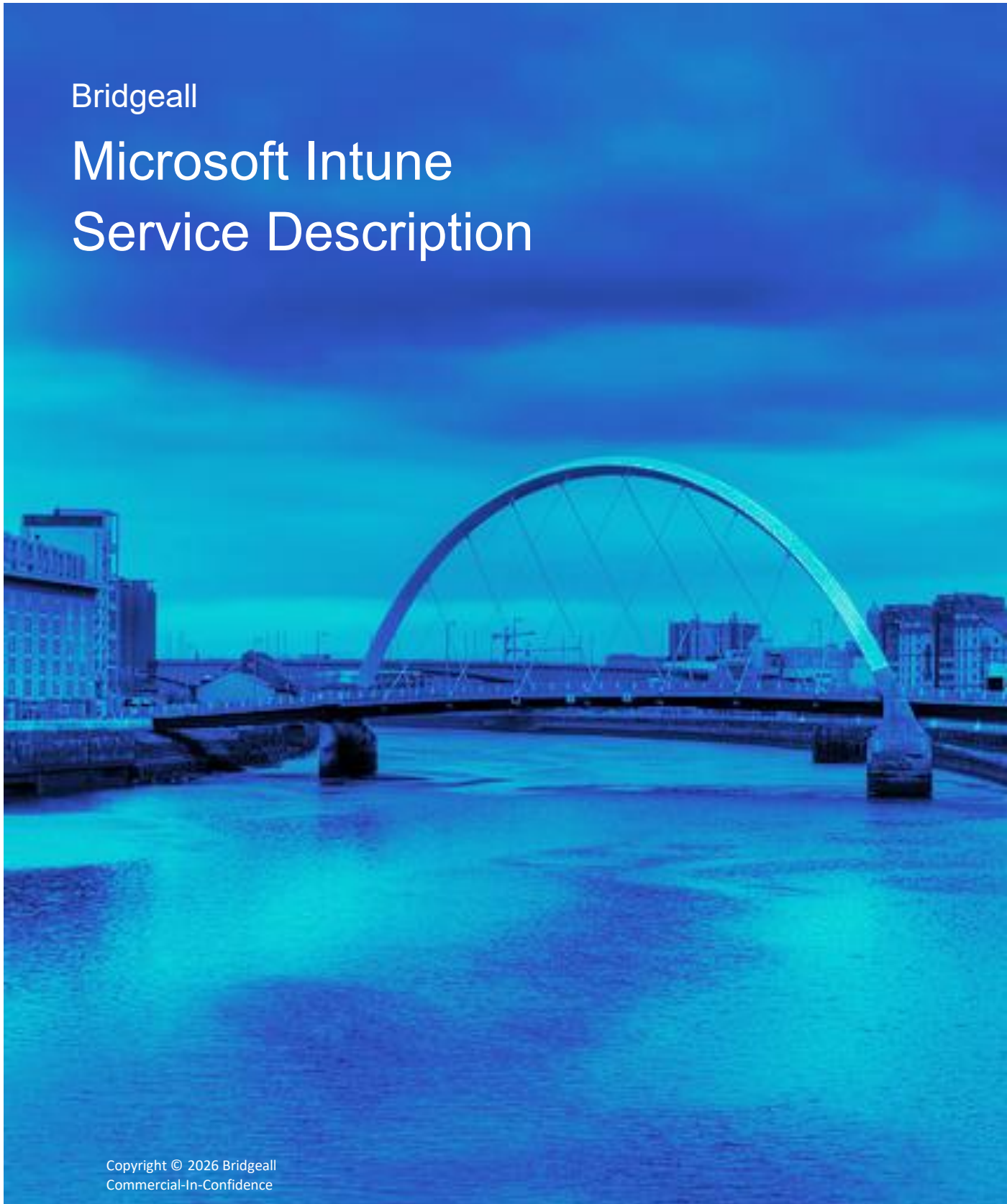




Bridgeall

Microsoft Intune Service Description



Contents

1. Service Description	3
1.1. Our Microsoft Intune Services	3
1.1.1. Strategic Advisory & Readiness	3
1.1.2. Expert Implementation & Migration	3
1.1.3. Proactive Support & Managed Services	3
2. About Bridgeall.....	5
3. Contact Us	7

1. Service Description

In an era of remote and hybrid work, managing a diverse fleet of devices while maintaining rigorous security is a significant challenge. Bridgeall, a leading Microsoft Solutions Partner, provides end-to-end services to help you deploy and manage Microsoft Intune, the industry-standard solution for Unified Endpoint Management (UEM) and Mobile Application Management (MAM).

1.1. Our Microsoft Intune Services

Bridgeall helps you move away from traditional, perimeter-based security to a Zero Trust model, ensuring your data is protected regardless of where your employees are working or what device they are using.

1.1.1. Strategic Advisory & Readiness

Successful device management starts with a clear strategy. Our consultants work with you to align Intune with your business goals and compliance requirements:

- **Device Strategy:** We help you define policies for Corporate-Owned (COPE) vs. Bring Your Own Device (BYOD) scenarios.
- **Security Alignment:** We map Intune capabilities to your existing security frameworks, ensuring features like Conditional Access are configured to permit only healthy, compliant devices to access corporate data.
- **Licensing Optimization:** As a Microsoft CSP, we ensure you have the right licensing (e.g., Business Premium or M365 E3/E5) to unlock the full potential of Intune without overspending.

1.1.2. Expert Implementation & Migration

Bridgeall's technical team handles the heavy lifting of moving your device management to the cloud:

- **Windows Autopilot Setup:** We configure "Zero-Touch" deployment, allowing you to ship new laptops directly to employees' homes—once they sign in, the device automatically installs all required apps and security profiles.
- **Policy Configuration:** We build and deploy Configuration Profiles (Wi-Fi, VPN, Certificates) and Compliance Policies (Encryption, Password requirements, OS versions).
- **App Management:** We package and deploy your essential business applications (M365, Edge, Line-of-Business apps) directly to user devices.
- **Mobile Management:** We secure iOS and Android devices, ensuring corporate data remains isolated from personal apps.

1.1.3. Proactive Support & Managed Services

Post-implementation, Bridgeall provides the ongoing expertise needed to keep your environment secure:

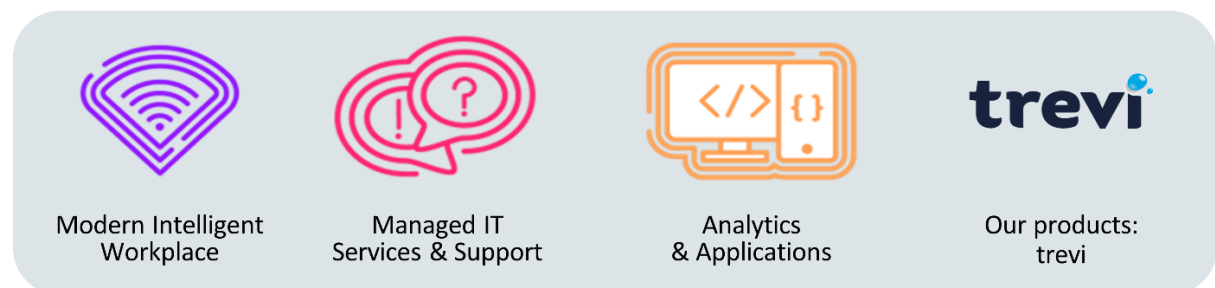
- **Managed Endpoint Service:** Our UK-based support team monitors your Intune dashboard, resolving sync issues and managing security alerts.
- **Update Management:** We manage "Update Rings" to ensure Windows and mobile OS patches are tested and deployed without disrupting productivity.

- **Continuous Improvement:** As Microsoft releases new Intune features (such as Remote Help or Endpoint Privilege Management), we advise on how to integrate them into your environment.

2. About Bridgeall

Since 2002, Bridgeall has successfully delivered hundreds of projects to private and public sector organisations. Our focus is on providing an exceptional service to our customers by delivering class-leading digital solutions. We are ISO 9001, ISO 27001 and Cyber Essentials Plus certified, demonstrating our focus on quality and governance in everything we do.

As well as having our own software solutions for the water market (Trevi), we split our services up into our 3 main business units; Managed IT Services & Support, Modern Intelligent Workplace and Applications & Analytics.



We are a one-stop-shop for all things Microsoft with certified consultants across the full stack and cloud solutions including Azure, Dynamics 365, Data & Analytics, Microsoft 365, SharePoint, Power Apps and Power Platform, working with the likes of:



Microsoft

Bridgeall takes great pride in our achievements in recent years of being a 10 x Microsoft Gold Partner. With Microsoft's new Cloud Partner Program, this changed the accreditation approach to focus on key solution areas. As a result, we have achieved the designations required to qualify as an accredited Microsoft Solutions Partner in the following key areas.



Modern Work

Azure Infrastructure

Azure Data & AI

Azure Digital & App
Innovation

In addition, we are a Tier 1 Cloud Solution Provider (CSP), meaning we have unique access to Microsoft licensing and can offer specialist licensing advice and pricing.

Being a CSP partner, Bridgeall can also offer our clients flexible pricing and billing options, as well as the ability to bundle multiple services together under a single contract.

3. Contact Us

tenders@bridgeall.com

0141 212 6400

www.bridgeall.com

Document Properties

FIELD	DATA
Version	0.1
Date	[Publish Date]
Author	Author
Owner	
Client	Bridgeall
Document Location	

Revisions

REVISION DATE	RELEASE	CHANGE SUMMARY	CHANGED BY

Approvals

NAME	TITLE	VERSION

Distribution

NAME	TITLE	COMPANY