



Bridgeall

AI Consultancy and Development Service Description



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1. Service Description - AI Development and Consultancy: Service Description

Bridgeall is a leading Microsoft Solutions Partner for Data & AI, dedicated to helping organizations securely harness the power of Generative AI. We provide end-to-end services—from initial strategy and readiness to the custom development of advanced AI agents using Azure OpenAI and Microsoft Copilot. Our mission is to ensure your AI adoption is strategic, secure, and delivers measurable ROI.

1.1. Our AI Service Pillars

We deliver AI transformation through a structured approach that prioritizes data governance and user adoption.

1. Strategic Advisory & AI Readiness

Before deploying AI, it is critical to ensure your technical environment and data estate are prepared. We provide:

- **AI Readiness Assessment:** A deep dive into your Microsoft 365 tenant to audit security, permissions, and "oversharing" risks.
- **AI Strategy & Roadmap:** A 3-week engagement to identify high-value use cases and create a phased implementation plan.
- **Licensing Guidance:** Advisory on the most cost-effective licensing models for M365 Copilot and Azure OpenAI.

2. Microsoft Copilot Services

We help you maximize the value of Microsoft's "out-of-the-box" AI assistants while ensuring they are governed correctly.

- **Copilot Accelerator:** A dedicated methodology focused on training, adoption, and rollout to ensure employees actually embrace the tools.
- **Copilot Briefings:** Free introductory sessions to demonstrate the "Art of the Possible" for your specific industry.
- **Governance & Security:** Implementing the necessary controls in the Microsoft Graph to prevent unauthorized access to sensitive data.

3. Custom AI Development (Azure OpenAI & Copilot Studio)

For requirements that go beyond standard productivity tools, we build bespoke AI solutions tailored to your unique business data.

- **Azure OpenAI Solutions:** We build custom enterprise applications using GPT-4 and other advanced models, keeping your data strictly within your private Azure boundary.
- **Copilot Studio Development:** Using low-code tools to create custom AI agents for websites, internal HR portals, or customer service desks.
- **System Integration:** Connecting AI models to your existing line-of-business systems (ERP, CRM) via the Power Platform.

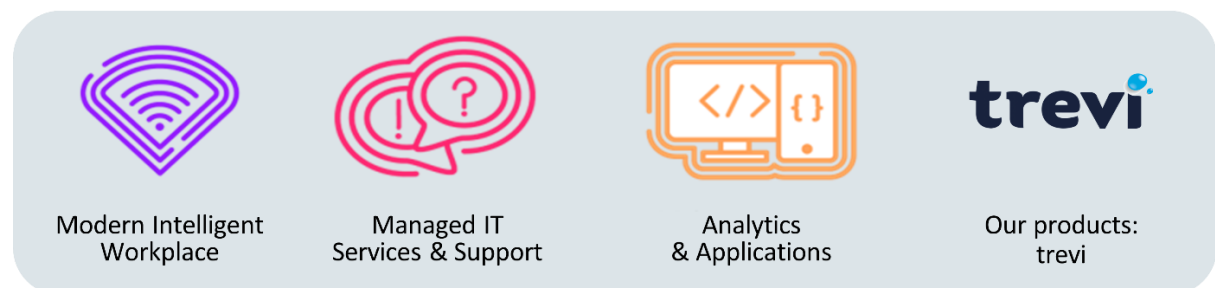
1.2. Why Bridgeall for AI?

- **Security-First Approach:** We ensure your AI journey follows "Zero Trust" principles, mitigating the risk of data leaks.
- **Proven Methodology:** Our "Advise, Implement, Support" model provides a clear path from initial concept to ongoing managed support.
- **Deep Microsoft Expertise:** Multiple Solutions Partner designations in Data & AI, Infrastructure, and Modern Work.

2. About Bridgeall

Since 2002, Bridgeall has successfully delivered hundreds of projects to private and public sector organisations. Our focus is on providing an exceptional service to our customers by delivering class-leading digital solutions. We are ISO 9001, ISO 27001 and Cyber Essentials Plus certified, demonstrating our focus on quality and governance in everything we do.

As well as having our own software solutions for the water market (Trevi), we split our services up into our 3 main business units; Managed IT Services & Support, Modern Intelligent Workplace and Applications & Analytics.



We are a one-stop-shop for all things Microsoft with certified consultants across the full stack and cloud solutions including Azure, Dynamics 365, Data & Analytics, Microsoft 365, SharePoint, Power Apps and Power Platform, working with the likes of:



Microsoft

Bridgeall takes great pride in our achievements in recent years of being a 10 x Microsoft Gold Partner. With Microsoft's new Cloud Partner Program, this changed the accreditation approach to focus on key solution areas. As a result, we have achieved the designations required to qualify as an accredited Microsoft Solutions Partner in the following key areas.



Modern Work

Azure Infrastructure

Azure Data & AI

Azure Digital & App
Innovation

In addition, we are a Tier 1 Cloud Solution Provider (CSP), meaning we have unique access to Microsoft licensing and can offer specialist licensing advice and pricing.

Being a CSP partner, Bridgeall can also offer our clients flexible pricing and billing options, as well as the ability to bundle multiple services together under a single contract.

3. Contact Us

tenders@bridgeall.com

0141 212 6400

www.bridgeall.com

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