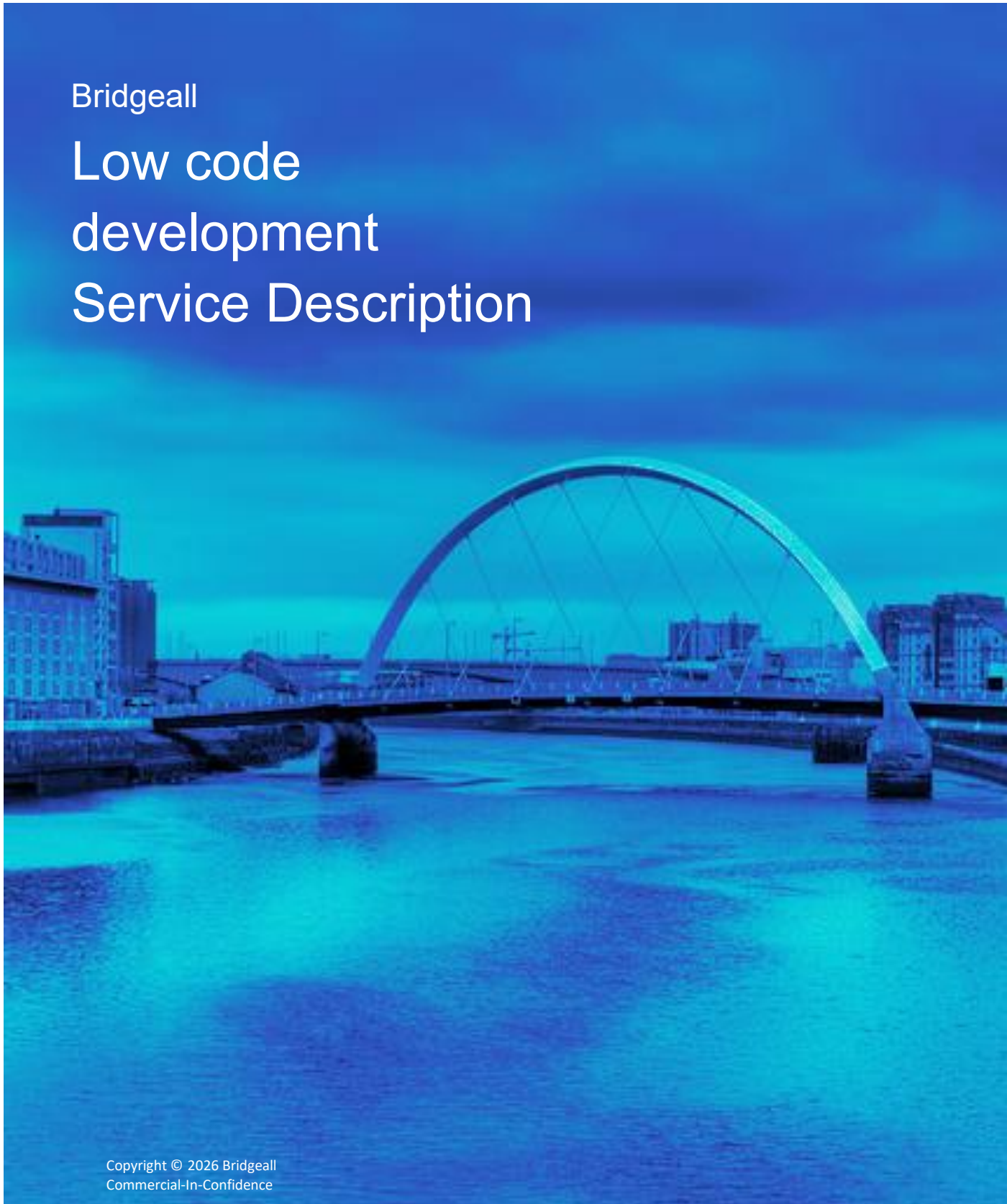




Bridgeall

Low code development Service Description



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1. Service Description

Low-code development has fundamentally transformed the way modern businesses approach software creation by shifting the focus from manual coding to visual configuration. Traditionally, building a custom application required a dedicated team of developers, significant budgets, and months of production time.

In contrast, low-code platforms utilize intuitive drag-and-drop interfaces, pre-built components, and visual workflow logic to enable both professional developers and "citizen developers"—business users with little to no formal programming background—to build robust solutions in a fraction of the time. This democratization of technology allows organizations to rapidly bridge "app gaps," automating manual processes and responding to market changes with unprecedented agility.

At the forefront of this movement is the Microsoft Power Platform, which has solidified its position as the market leader in the low-code space. By unifying four key tools—Power Apps for application development, Power Automate for workflow automation, Power BI for data analytics, and Power Pages for external websites—Microsoft provides a comprehensive ecosystem that addresses virtually every business need.

1.1. Microsoft Power Platform

Bridgeall is a leading Microsoft partner that helps organisations deliver solutions rapidly using the Microsoft Power Platform. The Power Platform allows organisations to easily build applications, automate and digitise processes, reducing application development costs by up to 74%.

- Build web and mobile apps and workflows fast and without limits
- Gain insights from your data regardless of where it lives
- Enterprise-ready security and governance.

Bridgeall is a leading Microsoft gold partner that provides a range of services to support your journey with the Power Platform. We have a specialist team of Microsoft certified consultants and developers that work with your organisation to deliver quality solutions based on Microsoft Power Platform.

We provide a full range of Power Platform advisory, implementation, support and training services. We focus on passing value to our customers, ensuring strong governance, knowledge transfer and business value.

Power Apps

Build custom apps in hours—not months—that connect to your existing data and systems to solve problems faster and drive efficiency.

- Use templates, drag and drop functionality or custom code to build pixel perfect simple to mission critical web and mobile applications
- A full featured end to end low code application development platform built for citizen and pro developers, with IT in control
- Leverage the Common Data Service with pre-built AI models in AI Builder, and unlock innovation faster across your organisation

Power Automate

Automate and integrate business processes with Power Automate

- Automate and model business processes across your apps and services
- From simple automations to advanced scenarios with branches, loops, and more
- Trigger actions, grant approvals, and get notifications right where you work
- Automate legacy, on-prem and cloud-based applications and services

Power BI

Gain insights from your data regardless of where it lives with Power BI.

- Connect to all your data and get a consolidated view across your business through a single pane of glass
- Create ad-hoc analysis, live dashboards and interactive reports that are easy to consume on the web and across mobile devices
- Build smart apps by infusing insights from your data and drive action with the power of the Power platform

Dataverse

Microsoft Dataverse is a cloud-based, low-code data service and app platform, which allows you to leverage the security and connectivity of Microsoft services. Dataverse is the data platform that sits underneath the Power Platform. It simplifies and strengthens your data ability making it easy to manage and improve your data.

Dataverse connects easily to all aspects of Microsoft Power Platform so that you can fully control, automate, and strengthen your business. With standard tables and columns, as well as the ability to easily define relationships between your data, Dataverse was built for powerful, scalable solutions.

Additional capability

Enterprise grade security – All identity is managed through Azure Active Directory, enabling rich policies and multi-factor authentication. Admin Center providing full audit logs, usage analytics, data loss prevention, security, and data management

Full connectivity – Built-in connectivity to over 270+ cloud services, files, databases, web APIs, etc. Seamless hybrid connectivity to on-premises systems via the On-Premises Data Gateway

Microsoft ecosystem – Fully integrated into Office 365, Dynamics 365, Azure, and Windows.

2. Examples of Low code projects

2.1. Link Group – A Health & Safety Power App

One of the largest social landlords in Scotland, Link Group is a group of award-winning social enterprise companies serving over 15,000 customers.

As part of an on-going relationship with Link, supporting the Group on its journey to becoming a Modern Intelligent Workplace, Bridgeall delivered a new Risk Assessment solution using Power Apps. The new solution delivered cost and productivity improvements by streamlining the process of raising actions, reviewing and approving Risk assessments before they are finally published for use.

Consequently, Risk Assessments are now worked through to an approved state producing a final Risk Assessment document for organisation-wide use.

2.2. Whyte & Mackay – Streamlining the Product Innovation Process

Our client Whyte & Mackay required a solution to manage their New Product Innovation process.

Bridgeall delivered a Power Platform and Office 365 based approach to rapidly deliver a solution for the team. This was achieved using Power Apps to create a centralised solution and automating business process steps with Power Automate.

Feedback from Whyte & Mackay

“Our previous New Product Innovation system was out of date and wasn’t providing the right level of engagement through the business. Bridgeall’s unyielding commitment to the project, helped us to put in place a system which is not only fit for purpose, but provides a dynamic infrastructure for KPI reporting which in turn has driven a cultural step change in streamlining the associated business processes.

The system will enable new collaborative ways of working and provide the teams with ‘a single source of the truth’ for information. We’re delighted with the result.”

– John McGuire, Strategic Programme Manager & Joanne Mullen, New Product Introduction Manager

Working closely with the internal management team, NPI stakeholders and Whyte & Mackay, Bridgeall successfully designed and implemented a Power Platform solution to replace the existing NPI system.

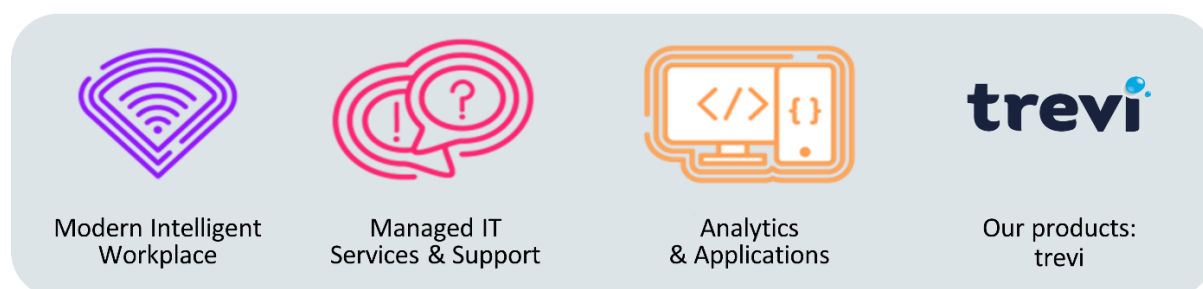
Bridgeall supported Whyte & Mackay to document and improve their existing processes and then digitise these into the solution. We were able to introduce trend and business analysis to help identify key areas where improvements could be made.

Built around two of Microsoft’s leading cloud offerings, the Microsoft Power Platform and Office 365, the developed solution combined the use of Power Apps, Dataverse, SharePoint Online, Power Automate and Power BI. A Power Apps Canvas application was created to allow users to interact with the data on mobile, tablet and desktop with a consistent and user-friendly interface. We centralised the data storage by storing all the operational data within Dataverse.

3. About Bridgeall

Since 2002, Bridgeall has successfully delivered hundreds of projects to private and public sector organisations. Our focus is on providing an exceptional service to our customers by delivering class-leading digital solutions. We are ISO 9001, ISO 27001 and Cyber Essentials Plus certified, demonstrating our focus on quality and governance in everything we do.

As well as having our own software solutions for the water market (Trevi), we split our services up into our 3 main business units; Managed IT Services & Support, Modern Intelligent Workplace and Applications & Analytics.



We are a one-stop-shop for all things Microsoft with certified consultants across the full stack and cloud solutions including Azure, Dynamics 365, Data & Analytics, Microsoft 365, SharePoint, Power Apps and Power Platform, working with the likes of:



Microsoft

Bridgeall takes great pride in our achievements in recent years of being a 10 x Microsoft Gold Partner. With Microsoft's new Cloud Partner Program, this changed the accreditation approach to focus on key solution areas. As a result, we have achieved the designations required to qualify as an accredited Microsoft Solutions Partner in the following key areas.



Modern Work

Azure Data & AI

Azure Infrastructure

Azure Digital & App
Innovation

In addition, we are a Tier 1 Cloud Solution Provider (CSP), meaning we have unique access to Microsoft licensing and can offer specialist licensing advice and pricing.

Being a CSP partner, Bridgeall can also offer our clients flexible pricing and billing options, as well as the ability to bundle multiple services together under a single contract.

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