



Managed Microsoft 365 - Migration, Deployment & Support
Service Definition

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1 About Bridgeall

We are a privately-owned Microsoft Gold Partner, established in 2002 with our key focus on the Microsoft Cloud - O365, M365, SharePoint and Azure, Software Development and Managed IT Services. Within our 37 staff we have a dedicated Office 365 and SharePoint team, comprising Solution Architects, Analysts, Developers and Project Managers.

As a specialist in the Microsoft technology stack, we have achieved Gold status in multiple competencies, including Data/Cloud Platform and Analytics, Productivity (O365) and Application Development. In addition, we are a Cloud Solutions Provider (CSP) – Direct. As a CSP we can plan, deliver and manage our clients Microsoft services.

Our focus at Bridgeall is to accelerate the digital transformation of our clients' business. All transformation journeys have common themes but are also unique and our key aim is to assist our clients transform reliably and safely in an optimum timescale. We do this by building strong relationships and bringing our in-depth experience across Business Process, Analysis, Development, Operations, and Technology.

We adhere to the highest quality standards in each of these areas, continuously benchmarking ourselves against accepted best-practice. Our focus on quality is central to everything we do and is underpinned by our ISO9001/27001 accreditations, Cyber Essentials certification and Prince 2/Agile-SCRUM delivery methodologies.

Customers include **Cumbria County Council, MOSL, SIA, NHS, Scottish Government, Scottish Enterprise, Skills Development Scotland, Forest Research, Edrington Group and Tennents.**

Solutions include a bespoke training system for the NHS to a wholesale charging and settlement system for the English Water market with our development days on projects such as these ranging from as little as a couple of days up to a Six thousand days of effort.



Bridgeall Value Wall

2 Contact Us

tender@bridgeall.com

0141 212 6400

www.bridgeall.com

3 Service

Managed service - O365, M365, SharePoint, Teams, PowerApps, migration, deployment, support.

4 Description

Service features

- Establishment and configuration of your O365 environment
- Service delivered by Microsoft Gold Cloud Partner experts
- Training, Adoption & Change Management services
- Deployment of a range of assessment, migration & deployment tools
- Integration with Azure Active Directory, both B2B and B2C
- Single-Sign-On for all O365 applications

Service benefits

- Maximise your O365 ROI
- Practical, impartial straight-talking advice
- Adoption and change management of O365
- Enables collaboration in your organisation through configuration of O365 tools