



Bridgeall

Barracuda Managed SOC Service Description



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1. Service Description – Barracuda Managed SOC

Bridgeall is a leading Microsoft Solutions Partner and ISO 27001-certified IT services provider. We specialize in delivering enterprise-grade security, digital transformation, and managed support to the UK public and private sectors. Our partnership with Barracuda Networks allows us to offer a world-class **Managed Security Operations Center (SOC)** and **Extended Detection and Response (XDR)** solution, designed to protect your organization against the increasingly complex threat landscape of 2026.

1.1. Managed SOC & XDR Overview

Our Managed SOC service provides **24/7/365 proactive monitoring**, powered by the award-winning Barracuda XDR platform. We move beyond traditional security by correlating telemetry across your entire estate—email, endpoints, cloud, and network—to identify and contain threats before they impact your operations.

- **24/7 Security Operations:** Constant "eyes-on-glass" monitoring by elite security analysts to bridge the internal skills gap.
- **The "Critical Hour" Guarantee:** We aim for rapid incident containment and triage within the first 60 minutes of a breach.
- **Defense-in-Depth:** Multi-layered protection covering Microsoft 365, Azure, on-premise servers, and remote endpoints.
- **AI-Driven Analytics:** Leveraging over 11 billion global threat indicators to predict and prevent zero-day attacks.

1.2. Bridgeall Professional & Managed Services

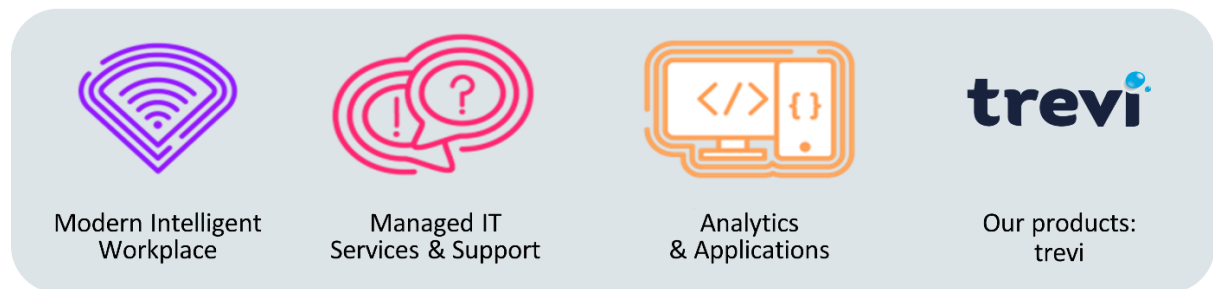
As your implementation partner, Bridgeall ensures your security technology is not just "installed" but fully optimized and integrated into your business workflows.

- **Expert Implementation:** Full end-to-end setup, including XDR Collector deployment (Virtual/Physical) and API integration for cloud services.
- **Managed IT Support:** We offer flexible 1st, 2nd, and 3rd-line support models, acting as a dedicated IT department or augmenting your existing team.
- **Strategic Consultancy (vCIO):** High-level guidance on security roadmaps, budget optimization, and compliance (GDPR, NIS2).
- **Microsoft Ecosystem Expertise:** Seamless integration with Azure Virtual Desktop, SharePoint, Power Platform, and Microsoft 365.

2. About Bridgeall

Since 2002, Bridgeall has successfully delivered hundreds of projects to private and public sector organisations. Our focus is on providing an exceptional service to our customers by delivering class-leading digital solutions. We are ISO 9001, ISO 27001 and Cyber Essentials Plus certified, demonstrating our focus on quality and governance in everything we do.

As well as having our own software solutions for the water market (Trevi), we split our services up into our 3 main business units; Managed IT Services & Support, Modern Intelligent Workplace and Applications & Analytics.



We are a one-stop-shop for all things Microsoft with certified consultants across the full stack and cloud solutions including Azure, Dynamics 365, Data & Analytics, Microsoft 365, SharePoint, Power Apps and Power Platform, working with the likes of:



Microsoft

Bridgeall takes great pride in our achievements in recent years of being a 10 x Microsoft Gold Partner. With Microsoft's new Cloud Partner Program, this changed the accreditation approach to focus on key solution areas. As a result, we have achieved the designations required to qualify as an accredited Microsoft Solutions Partner in the following key areas.



Modern Work

Azure Infrastructure

Azure Data & AI

Azure Digital & App
Innovation

In addition, we are a Tier 1 Cloud Solution Provider (CSP), meaning we have unique access to Microsoft licensing and can offer specialist licensing advice and pricing.

Being a CSP partner, Bridgeall can also offer our clients flexible pricing and billing options, as well as the ability to bundle multiple services together under a single contract.

3. Contact Us

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