

Docs AI

AI-powered tools that speed up document processing and reduce administrative workload in primary care.



Primary care teams are handling an ever-growing volume of clinical documents, and the time required to interpret information, apply coding and complete follow-up actions is increasing too. Practices need intelligent tools that simplify key steps, speed up processing and help ensure nothing important is missed.

Docs AI is a set of intelligent tools within EMIS-X® that helps clinical teams review documents more quickly and accurately. It works alongside existing workflows to surface the right information at the right time, reducing manual effort and supporting safer, more consistent decision-making.

The system speeds up clinical review by suggesting accurate and relevant clinical codes, highlighting key information and generating concise summaries that draw attention to important details and recommended next steps. This helps clinicians understand the content of a document at a glance and make faster, more confident decisions.

Routine tasks can also be automated for user approval, reducing administrative burden and helping teams focus on work that requires clinical judgement. By combining intelligent recommendations with human oversight, Docs AI supports more efficient document processing and improves the flow of information across services.

Key benefits



Save time with faster clinical document review



Improve accuracy through intelligent coding suggestions



Make faster decisions using concise, actionable summaries



Reduce admin by automating routine clinical actions

Email uk.info@optum.com to find out more.