



OCM Reporting Solutions - CDS & ECDS

Visit: enliviohealth.com

Email: info@enliviohealth.com

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About your service

Service description

Commissioning Data Sets (CDS) Submission Service provides consistent, patient level information on -Unfunded- secondary care activity in approved formats. They support commissioning, service management, tariff calculations, clinical governance, population health analysis, and RTT reporting. CDS covers outpatient and admitted care- activity, eCDS covers Emergency Care activity submitted securely to SUS in XML.

Multi cloud support

Yes

Service features and benefits

Service features

File Format Setting and Support
Validation only
Translation, Validation and Submission
Test and format modification
Customer Support

Service benefits

Automated submissions to SUS
24 hr access to service
Schedules give flexibility to submission
Acknowledgements for receipt of submission files

Service scope

Add-ons and extensions

Software add-on or extension
No

Cloud deployment model

Type of cloud
AWS

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Service constraints

100 words max

System requirements

10 words for each requirement, 10 requirements maximum

Windows 10 or Windows 11

Reselling

Supplier type, leave the correct one in

I am not a reseller

User support

Email or ticketing support

Email or online ticketing support

Yes

Support response times

15 -120 mins

User can manage status and priority of support tickets

Yes

Online ticketing support accessibility, leave the correct one in

WCAG 2.2 AAA

Phone support

Phone support

Yes

Phone support availability

Mon to Friday 9.30am – 5.30pm

Web chat support

Web chat support

No

Web chat support availability

AI chatbot

No

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Web chat support accessibility standard, leave the correct one

N/A

Onsite support

Yes/

Support levels, describe in less than 100 words

OCM Support team dedicated to Order Comms and CDS Issues.

Support available to third parties

No

How users work with your service

Browsers

Web browser interface

Yes

Installation

Application to install

Yes

Compatible operating systems

macOS

Windows

Mobile

Designed for use on mobile devices

No

Service interface

Service interface

No

User support

User support accessibility

None

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API

Is there an API for your service?

No

What users can and cannot do using the API

working with any third-party supplier and our interface specifications are available.

Accreditation is achieved by the third-party supplier passing technical assurance for each product that is to interface with EMIS Web and a commercial agreement between Optum and the third-party supplier.

API documentation

No

API documentation formats

API sandbox or test environment

No

Customisation

Customisation available

No

Onboarding and offboarding

Getting started,

Details supplied on application

Documentation

Service documentation

No

Documentation formats

PDF

Documentation accessibility standard

WCAG 2.2 AA

End-of-contract data extraction, less than 100 words

N/A

End-of-contract process, less than 100 words

Typically, 90 days' notice

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Data importing and exporting

Data export approach, 100 words max

N/A

Data export formats

Data export formats

N/A

Data import formats

Data import formats

Analytics

Metrics

Service usage metrics

No

Metrics types, 100 words max

Reporting types

Reports on request

Scaling

Independence of resources, 100 words max

Public sector networks

Connection to public sector networks

Yes

Connected networks

Health and Social Care Network (HSCN)

Other public sector networks

Private network or public sector network

TLS (Version 1.2 or above)

Data-in-transit protection

Protection between networks

Data protection between buyer and supplier networks

TLS (Version 1.2 or above)

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Protection within your network

TLS (Version 1.2 or above)

Asset protection

Data storage and processing locations

Knowledge of data storage and processing locations

No

Data storage and processing locations

United Kingdom

User control over data storage and processing locations

No

Datacentre security standards

Complies with a recognised standard, for example CSA CCM v4.0 or SSAE-18 / ISAE 3402

Supplier-defined controls

Managed by a third party

Penetration testing

Penetration testing frequency

At least once a year

Penetration testing approach

‘IT Health Check’ performed by a CREST-approved service provider

Protection of data at rest, delete as necessary

Physical access control, complying with CSA CCM v4.0

Physical access control, complying with SSAE-18 / ISAE 3402

Physical access control, complying with another standard

Encryption of all physical media

Scale, obfuscating techniques, or data storage sharding

Other

Data sanitisation process

Data sanitisation process

No

Data sanitisation type

Deleted data cannot be directly accessed

Data Erasure

Explicit overwriting of storage before reallocation / Secure Erase

Degaussing

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Equipment disposal approach

Complying with a recognised standard, for example CSA CCM v4.0, CAS (Sanitisation) or ISO/IEC 27001

Guaranteed availability

99% availability

Approach to resilience

Details on application

Outage reporting

Email notification to system administrators
Dashboard

Identity and authentication**User authentication**

User authentication needed
Yes
Delete from below as necessary
Multi-Factor Authentication (MFA)
Public key authentication (including by TLS client certificate)

Access restrictions in management interfaces and support channels, 100 words max**Access restriction testing frequency**

At least once a year

Management access, delete as necessary

Multi-Factor Authentication (MFA)
Public key authentication (including by TLS client certificate)

Audit information for users**Audit for buyers' users' actions**

Access to user activity audit information, delete as necessary
No audit information available

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How long user audit data is stored for, delete as necessary
Between 1 month and 6 months

Audit for suppliers' users' actions, delete as necessary

No audit information available

How long supplier audit data is stored for

How long system logs are stored for, delete as necessary

Between 6 months and 12 months

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