

Patient Tracking

EMIS Web Patient Tracking gives urgent care teams real-time visibility of patient progress, enabling faster, safer, and more coordinated care.

Unscheduled care settings face constant pressure to meet targets and deliver safe and efficient care. Teams need real-time data and clear workflows to prioritise effectively, reduce delays and keep patients on track for the best outcomes.

Patient Tracking is an EMIS Web module designed for urgent care, walk-in centres and minor injury units. It provides a colour-coded grid that updates in real time, showing each patient's status, time in department and next steps. Clinicians can click straight into the patient record for rapid access to clinical details, while configurable templates standardise data entry and support accurate coding. Intelligent alerts highlight overdue actions or patients approaching time targets, helping teams stay ahead of bottlenecks and improving patient safety through timely interventions.

The module also supports interoperability with GP systems and Spine services, giving clinicians the most complete picture of a patient's history. Automatic patient recall and letter generation reduce administrative burden and save time. Every action is time-stamped, creating a fully auditable patient timeline for governance and reporting. Combined with robust analytics, Patient Tracking enables better resource planning and performance monitoring, so services can meet targets and deliver safer, more efficient care.

Key benefits:



Speed up patient flow and make safer triage decisions with real-time data



Enhance clinical safety with intelligent alerts and decision support



Improve service planning through inbuilt reporting



Streamline caseloads with locally tailored tools

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