



EMIS Web PCN Hub

A smarter way for primary care networks to work together, share workload and deliver consistent, high-quality care across all practices.

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Key Benefits

- Share workload across practices seamlessly
- Work consistently using shared templates and processes
- Use staff flexibly across the network
- Improve efficiency with centralised services and triage

As demand grows and teams work across multiple sites, primary care networks (PCNs) need better ways to deliver services collaboratively. Whether running centralised triage, proactive care or shared administrative functions, PCNs benefit from tools that make it simple to coordinate staff, share information and work as one for their population.

EMIS Web® PCN Hub enables PCNs to deliver shared services smoothly across all practices in the network. Staff can work from any location while accessing the same patient information, appointment books, templates and workflows, helping reduce variation and support more consistent care. Teams can view and book cross-organisation appointments and manage patient needs collectively.

Clinicians can also consult safely with patients from other practices. They can access the patient's record, complete the required work and have updates saved automatically to the registered practice. Structured updates recorded in the hub form part of the patient's main clinical record, meaning they are included in GP2GP transfers and count towards QOF where eligible. This supports accurate coding, continuity of care and more flexible use of the wider network workforce.

PCN Hub supports a wide range of delivery models, from centralised triage hubs to proactive care teams and shared administrative functions. It can also extend to emerging integrated neighbourhood models, enabling wider teams to collaborate and deliver joined-up care as local systems evolve.

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