

EMIS Web Clinical Services

A flexible clinical system that supports safe, efficient and joined-up care across a wide range of health and care services.

Health and care services need reliable digital tools to manage patient contacts, coordinate care and work effectively with other teams. As pathways become more integrated and more services operate across organisational boundaries, teams need a clinical system that is easy to use, clinically robust and flexible enough to support both shared and independent ways of working.

EMIS Web Clinical Services provides the clinical functionality teams need to deliver safe, high-quality care in settings such as MSK services, diabetes teams, community-based services, private GPs and many others. It supports day-to-day activity including recording patient contacts, managing appointments, completing clinical tasks, creating care plans and prescribing where required. Built-in clinical decision support helps ensure safe, consistent practice across teams.

With the right sharing agreements in place, services can access relevant patient information from other organisations – such as primary care or community teams – and share updates back. All sharing is optional, allowing services such as sexual health clinics, domestic abuse support teams or other sensitive pathways to work discreetly and independently where needed.

The flexibility of Clinical Services means it can be used by single teams, multiple services operating side by side, or wider neighbourhood and place-based models. Whatever the setup, teams can deliver more coordinated, consistent and efficient care for their population.

Key benefits



Deliver safer care with access to relevant patient information and real-time decision support



Increase efficiency through streamlined workflows, shared information and appointment management



Support flexible, multidisciplinary working across different services and care settings



Make informed decisions using evidence-based guidance and proven clinical tools

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