

A Gartner G-Cloud 15 Service Definition for Cloud Consulting: Digital Leadership — Cloud Workforce Capability Framework

2026

Gartner G-Cloud 15 Service Definition

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Service Summary

Gartner will work with you to design a Cloud Skills Capability Framework that assesses current workforce capabilities, identifies gaps and provides a roadmap for upskilling. We will align with Central Digital and Data Office workforce transformation priorities to enable sustainable cloud adoption and improved service delivery for users and citizens.

Service Description

Gartner will assess the client's current cloud-related skills and capabilities using Gartner's Talent Score methodology and industry benchmarks.

We will identify gaps in technical, operational and governance skills required for successful cloud adoption and digital transformation.

Through workshops and stakeholder engagement, Gartner will design a tailored capability framework and roadmap for workforce development, including role definitions, training pathways and sourcing strategies.

This service ensures alignment with the Government Digital and Data Profession Capability Framework and UK Government standards, enabling organisations to build a skilled, future-ready workforce that supports cloud-enabled public services.

Service Benefits

- Clear understanding of current cloud skills capability
- Identification of critical skills gaps and priorities
- Tailored roadmap for workforce development
- Alignment with Government Digital and Data Profession Capability Framework
- Improved readiness for cloud adoption and migration
- Enhanced organisational agility and resilience
- Accelerates delivery of actionable insights through proven analytical capabilities
- Reduced reliance on external contractors
- Supports long-term talent retention and development
- Enables compliance with UK Government standards

Service Features

- Assessment of current cloud skills and capabilities
- Benchmarking against industry and government standards
- Identification of gaps and prioritisation of needs
- Development of Cloud Skills Capability Framework
- Role definitions and competency models
- Training pathways and sourcing strategies
- Stakeholder workshops for validation and alignment
- Roadmap for workforce transformation initiatives
- Recommendations for governance and talent management

- AI-powered analysis that augments Gartner's Insights and SME delivery experience

Full List of Service Features

- The service includes a comprehensive assessment of current cloud skills using Gartner's Talent Score methodology and benchmarks.
- Gartner identifies gaps and prioritises needs, then designs a tailored Cloud Skills Capability Framework with role definitions, competency models and training pathways.
- Sourcing strategies and governance recommendations support sustainable workforce development.
- Stakeholder workshops validate findings and ensure alignment with organisational goals.
- The engagement concludes with a roadmap and executive presentation, enabling organisations to build a skilled workforce for cloud-enabled public services.

Project Approach

A typical project would look like this:

- Week 0: Project Kick Off
- Week 1: Project initiation and planning
- Weeks 2–3: Conduct skills assessment and benchmark analysis
- Weeks 4–5: Identify gaps and prioritise capability needs
- Weeks 6–7: Develop Cloud Skills Capability Framework and roadmap
- Weeks 7–8: Validate framework with stakeholders and refine recommendations
- Week 8: Deliver executive presentation and final report

Project Schedule

Gartner anticipates completion of this engagement within 8 weeks.