

G-Cloud 15 Service Definition for Gartner for Enterprise Architecture Leaders Guided — Team Member (GEAG3)

Gartner G-Cloud 15 Service Definition
2026

Service Description

Gartner for Enterprise Architecture Leaders Guided: Team Member is designed for the senior most enterprise architecture (EA) leader in the client company. It provides actionable insights, access to experts, tools, events, and peer networks that help EA Leaders accelerate their programs and collaborate with business stakeholders.

Service Benefits

- Client Success Manager serve as primary point of contact
- Gartner Analyst interactions
- IT Summit Conference access & peer networking interactions
- Digital executive guidance, insights and skills transfer
- Role-based Content
- Emerging Tech & Trends
- AskGartner - AI tool providing tailored, actionable Gartner insights on
- Access to online peer community for collaboration and advice
- Accessible by browser and app

Service Features

- EA Leaders Role-based Content and Tools
- IT Initiative Based Research
- Gartner for IT Leaders Research and Peer & Practitioner Research
- Strategic Business Content and Industry-specific IT Research
- IT Key Metrics Data, Diagnostic Tools and Templates
- Selected Vendor Reports
- Webinars
- IT Summit Conference Ticket
- Access to Gartner experts

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Client Success Manager: A Client Success Manager will serve as the Licensed User's primary points of contact for the Product. The Client Success Manager is an

experienced professional who understands the Licensed User's context and priorities and helps them to understand their entitlements and leverage the most relevant Gartner resources.

- Expert Interactions: Access to Gartner experts associated with the Product. Inquiry call participation is limited to the expert, the Team Leader, and Team Members (i.e., non-Users, either inside or outside the Client company, may not attend or otherwise participate on an inquiry call). The Licensed User can schedule individual sessions with an expert and team sessions. Team sessions must be requested and moderated by the Licensed User, who must be present on calls and lead discussions and questions to advance the Team agenda.
- Gartner for IT Leaders Research — Enables clients to access the entire Core Research catalogue (e.g., Magic Quadrants, Vendor Ratings, Hype Cycles) and the additional tools from Gartner's IT Leaders library such as Toolkits (e.g., IT Score, ITBudget), Diagnostic Tools, and IT Key Metrics Data (e.g., IT performance measurement database, IT staffing levels, IT investment levels, key tech cost, performance metrics and trends). This provides clients with a complete set of pragmatic advice and decision-making tools to apply to their daily activities assisting them in applying Gartner methodologies to their specific situations
- Peer & Practitioner Research — Includes peer benchmarks, best practices, case studies, tools and templates
- Strategic Business Content — Select business and role-focused content related to business topics of strategic interest to the role
- Industry-specific IT Research — Research that provides analysis and advice on major issues within the following industry sectors: banking and investment services, energy and utilities, insurance, manufacturing or retail. Industry research is designed to deliver key technology insights to technology leaders, business-focused IT professionals, and business executives
- IT Key Metrics Data — Based on a comprehensive IT performance measurement database, provides access to data on IT staffing levels, IT investment levels, key technology cost, performance metrics and trends. The reports include: 1) data on trends in IT spending and staffing in more than 20 industries, 2) unit cost and performance measures and trends across critical IT domains, and 3) data on information security investment levels and outsource market price benchmarks for the technology domains
- Exclusive Gartner Content Reports relevant to Licensed User. These may include Gartner selected topics across IT, business, industries, emerging tech & trends, and leadership development
- Webinars — Periodic web conferences where Gartner research advisors speak on timely topics in information technology and then solicit questions from listeners
- Attendance at Gartner IT Summit: One (1) complimentary invitation to attend Gartner IT Summit, as further referenced below.
- AskGartner — A generative AI-powered tool available on gartner.com. Sourced solely from proprietary Gartner data, it provides our unbiased perspective and expertise through AI-powered conversational interactions, replacing older keyword-based searching and providing a more holistic overview of Gartner insight on a given topic or question.

Additional Terms & Conditions

- The invitation or Ticket is a numbered identifier (e.g., 424562) that entitles Licensed User to register for one (1) conference as specified in the Ticket Letter emailed to Client. Tickets are valid for 12 (twelve) months from date of issue, per the expiration date on the Ticket Letter. Tickets provided as part of a Gartner insights product are valid only for conferences during the contract term of that product; one (1) Ticket is issued per 12-month (twelve-month) contract term – a shorter contract term does not entitle Client to a Ticket. Tickets are transferable within the client company but may not be transferred to another company. A single Ticket may not be used by more than one (1) individual and may not be used for admission to any conference other than an IT Summit.
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.
- Participation in inquiry calls is limited to the Licensed User(s) and the Gartner research expert only (i.e., non-Users, either inside or outside the client company, may not attend or otherwise participate on an inquiry call). The Team Leader is entitled to two types of inquiry: (i) inquiry sessions with an expert (“Individual Inquiry”) which may be scheduled independent of other Team Members; and (ii) inquiry sessions with an expert and other members of the Leadership Team (“Team Inquiry”).
- The Team Member may use Key Insights Document Share on gartner.com to share with others in the Client company Key Insights summaries of up to 25 (twenty-five) Gartner content documents per contract year. This sharing may not be done in a manner that has the intent or effect of avoiding the purchase of additional user licenses.