

A G-Cloud 15 Service Definition for Gartner for Human Resources Leaders Team — Team Leader (HRLDRTL)

Gartner G-Cloud 15 Service Definition
2026

Service Description

Gartner for Human Resources Leaders Team: Team Leader is designed for senior HR leaders, typically the CHRO/head of HR, and their leadership team. The Service provides the client with an ongoing advisory relationship with experts and access to research covering the HR sector and HR roles in a team environment.

Service Benefits

- Research to understand and solve Human Resources challenges
- Peer benchmarks, diagnostics and case studies
- Effective resource allocation, issues diagnosis, and best practice insights
- Access to online peer community for collaboration and advice
- Targeted content based on role, preferences, and key initiatives
- Dedicated service delivery
- Accessible by browser and app
- Best practice and decision support content
- Live and virtual events with peer executives
- Unlimited, on-demand advisory and research advisor support

Service Features

- Gartner Research for HR Roles and HR Initiative Based Research
- Role-specific HR Research
- Peer & Practitioner Research, plus Peer Benchmarks and Case Studies
- Peer Networking
- Tools and Templates and Maturity Assessments
- Functional & Employee Diagnostics
- Analyst Inquiry and Team Inquiry
- Gartner HR Symposium/Xpo™
- Virtual and/or Live Peer Meetings and Webinars
- AskGartner AI tool, providing tailored actionable Gartner insights on demand

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Gartner Research for HR Roles, HR Initiative Based Research and Role-specific HR Research — Gartner technology research for HR leaders
- Peer & Practitioner Research — Includes peer benchmarks, best practices, case studies, tools, and templates
- Tools and templates — Step-by-step toolkits to execute on key initiatives
- Functional diagnostics — Tools for diagnosing the current state of the function and/or its roles. Licensed Users may deploy Functional Diagnostics to both Licensed and Non-licensed Users within the client company
- Peer benchmarks and case studies — Benchmarking reports and best-practice insights
- Analyst Inquiry — Access to individual discussions with research advisors
- Team Inquiry — Participate in team discussion with research advisors
- Peer networking — Access to peer networking through facilitated inquiries
- Live events — Access to live meetings and events
- Virtual events — Access to online meetings and events
- Employee diagnostics — Tools for diagnosing the current state of the employee experience
- Gartner HR Symposium/Xpo™
- Maturity Assessments
- AskGartner — AskGartner is a generative AI-powered tool available on gartner.com. Sourced solely from proprietary Gartner data, it provides our unbiased perspective and expertise through AI-powered conversational interactions, replacing older keyword-based searching and providing a more holistic overview of Gartner insight on a given topic or question.

Additional Terms & Conditions

- One (1) Leader plus a minimum of three (3) and a maximum of ten (10) additional members are required for this product option
- Licensed Users may deploy Functional Diagnostics to both Licensed and non-Licensed Users within the Client company
- Team Leader may, on an occasional and infrequent basis, forward to others in client company up to 25 (twenty-five) Gartner research documents per contract year. This forwarding may not be done in a manner that has the intent or effect of avoiding purchase of additional User licenses
- Participation in inquiry calls is limited to Licensed User(s) and Gartner expert only (i.e., non-Users, either inside or outside of the client company, may not attend or otherwise participate on the call). Leader is entitled to two types of inquiry: (i) inquiry

sessions with an expert (“Individual Inquiry”), which may be scheduled and attended independent of Team Members; and (ii) inquiry sessions with an expert and the team (“Team Inquiry”). For Team Inquiry sessions: (i) Leader must schedule and attend the sessions, and (ii) Team Members may lead the discussion or pose questions to the expert on behalf of the team, provided all such questions and discussions advance the Leader’s agenda

- The Symposium Ticket is a numbered identifier (e.g., 424562) that entitles Licensed User to register for one (1) Gartner Symposium as specified in the Ticket Letter emailed to Client. Tickets are valid for 12 (twelve) months from date of issue, per expiration date on the Ticket Letter. Tickets provided as part of a Gartner research offering are valid only for conferences during the contract term of that research offering. Tickets are non-transferable. A single Ticket may not be used by more than one (1) employee and may not be used for admission to any conference other than the Gartner HR Symposium/Xpo™
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.