

A G-Cloud 15 Service Definition for Gartner for Enterprise IT Leadership Team: Essentials Team Member (EITLTESSM)

Gartner G-Cloud 15 Service Definition
2026

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Service Description

Gartner for Enterprise IT Leadership Team Essentials Member is a membership-based service for CIO direct reports that combines indispensable insights and expert coaching with pragmatic Gartner research and the real-world experiences of peers.

Service Benefits

- Aids the productivity of clients who work in team environments
- Leader can share the Gartner relationship with his/her team
- Team Members can join the Leader in Team Inquiry
- Digital executive and team guidance, insights and skills transfer
- Targeted content based on role, preferences, and key initiatives
- Network with other IT professionals
- Gain objective insights on IT products, services, and initiatives
- Accessible by browser and app
- Access to online peer community for collaboration and advice

Service Features

- Core IT Research and Role-specific IT Research
- Gartner for IT Leaders Research and IT Initiative Based Research
- Peer & Practitioner Research and Peer Networking
- IT Key Metrics Data
- Tools and Templates
- Selected Vendor Reports, Weekly Picks and News Analysis
- Team Analyst Inquiry
- Webinars
- IT Podcast Series

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Core IT Research and IT Initiative Based Research
- Weekly Picks and News Analysis

- Role-Specific IT Research
- Talking Technology Series
- Peer & Practitioner Research
- Webinars
- IT Key Metrics Data
- Peer Networking
- Selected Vendor Reports and Tools and Templates
- Team Inquiry
- The Essentials Team Member may open an unmetered number of Weekly Picks & News Analysis, Webinars, and Event Highlights; and is entitled to access Gartner Research documents from the Research Deliverables above, as follows:
 - Shared Document Allocation — Shared access to a total document allocation equal to 20 (twenty) Gartner Research documents times the number of Essentials Team Members on the Team
 - Reversals — Up to 20 (twenty) reversals (to reverse the debit of specific Gartner Research documents) during the contract term.

Additional Terms & Conditions

- This product is only available as a renewal product for existing license holders only
- At least three (3) Advisor Team Member or Cross Function Team Member seats must be sold with each Enterprise IT Leadership Team: Team Leader. The maximum number of Members per Team is ten (10)
- Participation in inquiry calls is limited to the Licensed User (s) and the analyst only (i.e., non-Users, either inside or outside of the Client company, may not attend or otherwise participate on the call). For Team Inquiry sessions: (i) the Team Leader must schedule and attend the sessions, and (ii) Team Members may lead the discussion or pose questions to the Research Advisor on behalf of the team, provided all such questions and discussions advance the Team Leader's agenda
- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of [gartner.com](https://www.gartner.com).