

A G-Cloud 15 Service Definition for Gartner for R&D Leaders Team — Team Leader (GRDLTL)

Gartner G-Cloud 15 Service Definition
2026

Service Description

Gartner for R&D Leaders Team: Leader is designed for senior research and development leaders, typically the head of R&D, and their leadership team. The Service provides client ("Client") with an ongoing advisory relationship with Gartner and access to insights covering the R&D space and specific roles in a team environment.

Service Benefits

- Ongoing engagement and delivery of value
- Gartner Analyst interactions
- Exclusive research and content to advance critical priorities
- Digital executive guidance, insights and skills transfer
- Access to online peer community for collaboration and advice
- Accessible by browser and app

Service Features

- R&D Leaders Role-based Content and Tools
- Industry IT insights and Peer & Practitioner Research
- Emerging Technology Insights
- Decision & Diagnostic Tools
- Selected Vendor Reports
- Webinars and virtual meetings
- Individual and Team Inquiry
- AskGartner - AI tool providing tailored, actionable Gartner insights on demand

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Peer & Practitioner Research — Includes peer benchmarks, best practices, case studies, tools and templates
- Industry-specific IT Research — Research that provides analysis and advice on major issues within the following industry sectors: banking and investment services, energy and utilities, insurance, manufacturing or retail. Industry research is designed to deliver key technology insights to technology leaders, business-focused IT professionals, and business executives

- Emerging Technology Reports — Reports that build on the relevant Hype Cycle and provide more in-depth coverage of technologies that will impact clients. The purpose of this research is to educate the reader on the market impact of the emerging technology
- Individual Inquiry — Inquiry sessions of up to 30 minutes with a Research Expert which may be scheduled independent of other team members, and which also may be used to request reviews of business-related documents or contracts of up to 20 pages, including attachments
- Team Inquiry — Team Members are entitled to inquiry sessions with a Gartner research advisor and the Leadership Team
- Webinars — Periodic web conferences where Gartner research advisors speak on timely topics in information technology and then solicit questions from listeners
- AskGartner — A generative AI-powered tool available on gartner.com. Sourced solely from proprietary Gartner data, it provides our unbiased perspective and expertise through AI-powered conversational interactions, replacing older keyword-based searching and providing a more holistic overview of Gartner insight on a given topic or question.

Additional Terms & Conditions

- The Product requires the separate purchase of Gartner for R&D Leaders Team Member Product.
- Participation in inquiry calls is limited to the Licensed User(s) and the Gartner research expert only (i.e., non-Users, either inside or outside the client company, may not attend or otherwise participate on an inquiry call). The Team Leader is entitled to two types of inquiry: (i) inquiry sessions with an expert (“Individual Inquiry”) which may be scheduled independent of other Team Members; and (ii) inquiry sessions with an expert and other members of the Leadership Team (“Team Inquiry”)
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.