

A G-Cloud 15 Service Definition for Gartner for R&D Leaders Team — Reference Team Member (GRDLTRM)

Gartner G-Cloud 15 Service Definition
2026

Service Description

Gartner for R&D Leaders Team: Reference Member (the “Product”) is designed for senior research and development leaders. The Product provides client (“Client”) with an ongoing advisory relationship with Gartner and access to insights covering the R&D space and specific roles in a team environment.

Service Benefits

- Ongoing engagement and delivery of value
- Gartner Analyst interactions with Team
- Exclusive research and content to advance critical priorities
- Digital executive guidance, insights and skills transfer
- Access to online peer community for collaboration and advice
- Accessible by browser and app

Service Features

- R&D Leaders Role-based Content and Tools
- Industry IT insights and Peer & Practitioner Research
- Emerging Technology Insights
- Decision & Diagnostic Tools
- Webinars and virtual meetings
- Team Inquiry
- AskGartner - AI tool providing tailored, actionable Gartner insights on demand

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Peer & Practitioner Research — Includes peer benchmarks, best practices, case studies, tools and templates
- Industry-specific IT Research — Research that provides analysis and advice on major issues within the following industry sectors: banking and investment services, energy and utilities, insurance, manufacturing or retail. Industry research is designed to deliver key technology insights to technology leaders, business-focused IT professionals, and business executives
- Emerging Technology Reports — Reports that build on the relevant Hype Cycle and provide more in-depth coverage of technologies that will impact clients. The purpose

of this research is to educate the reader on the market impact of the emerging technology

- Team Inquiry — Team Members are entitled to inquiry sessions with a Gartner research advisor and the Leadership Team
- Webinars — Periodic web conferences where Gartner research advisors speak on timely topics in information technology and then solicit questions from listeners
- AskGartner — A generative AI-powered tool available on gartner.com. Sourced solely from proprietary Gartner data, it provides our unbiased perspective and expertise through AI-powered conversational interactions, replacing older keyword-based searching and providing a more holistic overview of Gartner insight on a given topic or question.

Additional Terms & Conditions

- The Product requires the separate purchase of R&D Leaders Leader Product.
- Participation in inquiry calls is limited to the Licensed User(s) and the Gartner research expert only (i.e., non-Users, either inside or outside the client company, may not attend or otherwise participate on an inquiry call). The Reference Team Leader is entitled to participate in Team Inquiries, schedules and lead by the Team Leader.
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.