

A G-Cloud 15 Service Definition for Gartner Supply Chain Symposium/Xpo Ticket (EVENTSC)

Gartner G-Cloud 15 Service Definition
2026

Service Description

Created for supply chain executives and professionals, Gartner Supply Chain Conferences deliver actionable insights on best practices to improve business performance. The Gartner Supply Chain Symposium/Xpo enables attendees to network with peers and find out about the latest market findings and analysis on issues important to them.

Service Benefits

- Increased staff retention and engagement
- Strategic insights
- Unparalleled expertise
- Opportunity to compare and contract relevant solution providers
- Inspiration from analysts and industry professionals
- Professional accreditations
- Actionable advice
- Enhance your network
- Fast track initiatives
- Increased confidence in execution

Service Features

- Analyst one-to-ones
- Roundtable discussions
- Problem-solving workshops
- Networking lunches and peer meet-ups
- Solution provider show floor
- Solution provider sessions
- Solution provider one-to-ones
- Case studies
- Theatre presentations
- Contract negotiation clinics

Invoicing

- All invoices are payable net 30 days from date of invoice

Deliverables

The Ticket is a numbered identifier (e.g., 424562) that entitles the Licensed User to register for admission to one (1) Gartner Supply Chain Symposium/Xpo (the “Event”) as specified in the Ticket Letter emailed to Client and may not be used to register for any other Gartner conference

Additional Terms & Conditions

- Tickets are transferable within the Client organisation but not to another company
- Tickets are valid for 12 (twelve) months from the date of issue which is indicated by the expiration date listed in the Ticket Letter. Tickets provided as part of a Gartner Research offering, or purchased separately, are valid only to register for Gartner Events that take place during the contract term of the Research offering for which the Ticket has been issued
- Tickets cover payment for the Gartner Event registration fees only. Client is solely responsible for hotel accommodations, transportation to and from the Event, as well as any activities or Gartner products not expressly included in the Event agenda, including Workshop
- Payment of the Gartner Event registration fees must be made prior to the start of the Event by Ticket, credit card or cash. Ticket-holders who wish to use a Ticket as a means of payment must register in advance, as directed in the Ticket Letter. Tickets that are not redeemed at the time of registration may still be used as payment in substitution of an earlier form of payment for up to 30 (thirty) days following the conclusion of the Event
- Tickets may be used by any Client employee, but a single Ticket may not be used by more than one individual. The registered Event attendee may send a substitute at any time up to the start of the Event. Tickets that are used for registration are for the sole use of the named registered attendee, and may not be shared or transferred
- Gartner Event registrations where Tickets are used as the means of payment may be cancelled in writing at any time up to 30 (thirty) calendar days prior to the start of the Event. No refunds will be made, but the Ticket will be reinstated for use at a future r use at a future Supply Chain Executive Conference during the period for which the original Ticket was valid. In the event of non-attendance or cancellation after the 30 calendar day-cutoff, no refunds will be made without the above-referenced cancellation notice, and the Ticket will be forfeited
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