

A G-Cloud 15 Service Definition for Executive Programs Leadership Team Plus: IT Executive Team Leader (EPLPITEL)

Gartner G-Cloud 15 Service Definition
2026

Service Description

Executive Programs Leadership Team Plus: IT Executive Team Leader is designed for senior technology executives in large client organisations, providing an ongoing advisory relationship with Gartner. The service provides indispensable insights on the Client's most critical Cloud priorities.

Service Benefits

- An Executive Partner with experience in Senior Technology Executive roles
- Leadership Development and Gartner for IT Leaders research
- Digital strategic and team guidance, insights and skills transfer
- Individualised strategies based on client priorities and initiatives
- Ongoing engagement and delivery of value
- Analyst inquiry and virtual research briefing
- Symposium attendance and peer networking interactions
- Best Practice and Decision Support Content
- Accessible via browser and app
- Access to online peer community for collaboration and advice
- AskGartner - AI tool providing tailored, actionable Gartner insights on demand

Service Features

- Assigned Service Delivery Team and Access to Gartner Analysts
- Virtual Team Workshop and Virtual Research Briefing
- Gartner IT Symposium/Xpo
- Executive Programs Events and Peer Networking
- Leadership Development Research and Role-specific IT Research
- Access to Gartner for IT Leaders Research
- Strategic Business Content for IT Executives
- Peer & Practitioner Research and IT Initiative Based Research
- Executive Programs Research on Cloud Services & Technologies
- Digital Execution Scorecards

Invoicing

- The Service, which is part of Executive Programs Leadership Team Plus, requires the separate purchase of two (2) services: (i) Executive Programs Leadership Team

Plus: Leader, and (ii) Gartner for IT Leadership Team Plus: Member, which comprises this IT Executive Team Leader's team

- Gartner will bill for 100% of the fees at contract signing
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- **Assigned Service Delivery Team** — An Executive Partner with experience in senior technology executive roles and a client success manager will serve as the IT Executive Team Leader's primary points of contact for this Service. They will help define and develop individualised strategies based on their priorities and initiatives. The IT Executive Team Leader may interact on a monthly basis with the Executive Partner and Gartner to ensure ongoing engagement and delivery of value. Interactions may include: Strategy Meetings, Research Expert ("expert") interactions, local events, Symposium attendance, peer networking interactions, or Executive Partner teleconferences or meetings
- **Virtual Strategy Meetings** may take place between the IT Executive Team Leader and the Executive Partner to review and apply Executive Programs Research or other relevant content and advice on issues of relevance to the IT Executive
- The client success manager, an experienced service professional who understands the Client's context and priorities, helps the Client understand the entitlements of their Service, and provides personalised, proactive, concierge-level service as the single point of contact from Gartner, helps the team leverage the most relevant Gartner resources. The service professional facilitates a coordinated service approach for the team, as well as alignment between Team Members and the Leader
- **Value Reviews** — The Executive Partner will periodically conduct Value Reviews with the IT Executive Team Leader against the IT Executive Team Leader's Agenda
- **Virtual Team Workshop** — One (1) half-day annual strategy session (jointly determined by the Executive Partner and IT Executive Team Leader), facilitated by the Executive Partner, which is focused on application of Executive Programs Research and action planning. Topic is selected by the IT Executive Team Leader and Executive Partner from a list of available Executive Programs workshops. The session may include non-Team Members up to a total of 25 (twenty-five) participants
- **Access to Research Advisors: Inquiry for the IT Executive Team Leader** — Provides access to Gartner Research Advisors who are associated with this Service. Participation is limited to the Gartner Research Advisor, the IT Executive Team Leader, and other Team Members. The IT Executive Team Leader must be present on the Inquiry call discussion and questions. The IT Executive Team Leader may, on an occasional and infrequent basis (not to exceed 10 (ten) times per contract year, and not to exceed more than 25 (twenty-five) individuals per session), include in Advisor Inquiry non-Team Members from within Client organisation. **Prioritised Advisor Scheduling** — The IT Executive Team Leader is entitled to prioritised scheduling for Inquiry and 1-on-1 sessions at Gartner IT Symposium/Xpo. **Research Briefing** — One (1) briefing session per contract period with an Advisor, delivered remotely, not to exceed four (4) hours. The session may include Team Members and others from the client's organisation, up to a total of 25 (twenty-five) participants
- **Attendance at Gartner IT Symposium/Xpo** — One (1) complimentary, non-transferable invitation to attend Gartner Symposium/ITxpo

- Peer Networking: Peer Directory — Access to searchable directory of senior technology leaders. Online Forums — Access to virtual discussions of common issues among peers on gartner.com, including a private forum exclusive for Executive Programs Members and Leaders. Offline Meetups — Access to designated lounges at Gartner IT Symposium/Xpo. Facilitated Networking — Executive Partner will upon request set up virtual meetings or conference calls with peers around a specific topic to discuss best practices or areas of expertise. Peer Roundtables — Access to facilitated discussions with peers; participation limited to executives with similar job roles
- Leadership Development Research and Related Content — Customised professional development content for the development of technology leaders, targeted to Team Members
- Gartner for IT Leaders Research and Related Content — Includes Gartner Core IT and Role-specific Research; diagnostic tools, templates, and case studies; Weekly Picks and News Analysis; and webinars featuring Gartner Research Advisors
- IT Initiative Based Research and Role-specific IT Research
- Strategic Business Content for IT Executives — Access to content that aligns to the changing roles of IT Executives and provides guidance around how IT Executives can be better business partners to their peers
- Peer & Practitioner Research — Includes peer benchmarks, best practices, case studies, tools, and templates
- IT Key Metrics Data — Provides performance metrics on trends in IT spending and staffing, unit costs, and performance measures across critical IT domains
- Executive Programs Research and Related Content — Research Reports — Up to 12 Reports per year, covering Gartner-selected topics on areas where business and IT intersect. (Schedules are approximations and are dependent on the publication schedule of relevant Research.) Includes associated tools and teleconferences hosted by Executive Programs authors to discuss their Research Reports. Business Research and Related Content — Targeted to CIOs, CFOs, and other business executives
- IT Podcast Series — A subscription-based podcast series featuring Gartner Research experts' perspectives on business priorities and challenges on topics in information technology
- Digital Execution Scorecards — The Digital Execution Scorecard provides a comprehensive set of digital strategy benchmarks to accelerate decision making and drive execution..
- AskGartner — A generative AI-powered tool available on gartner.com. Sourced solely from proprietary Gartner data, it provides our unbiased perspective and expertise through AI-powered conversational interactions, replacing older keyword-based searching and providing a more holistic overview of Gartner insight on a given topic or question.

Additional Terms & Conditions

- This product is only available as a renewal product for existing license holders only
- One (1) Leader plus a minimum of three (3) and a maximum of ten (10) additional members are required for this product option

- IT Executive Team Leader may, on an occasional and infrequent basis, forward to other individuals Client's organisation no more than 25 (twenty-five) individual Gartner Research documents per contract year. This may not be done on a routine basis, or via posting on Client's corporate intranet, or in any other manner that has the intent or effect of avoiding the purchase of additional Gartner User licenses
- The Conference invitation entitles the Licensed User to register for one (1) Conference and is valid for 12 (twelve) months from the date of issue. A conference invitation provided as part of a Gartner Research offering is valid only for a conference during the contract term of that Research offering. Invitations are not transferable. A single invitation may not be used by more than one (1) employee of the client company and may not be used for admission to any conference other than the Gartner IT Symposium/Xpo Conference
- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of [gartner.com](https://www.gartner.com)