

A G-Cloud 15 Service Definition for Gartner for IT Leaders Reference (REFROLE)

Gartner G-Cloud 15 Service Definition
2026

Service Description

Gartner for IT Leaders Reference is a cloud-based service which provides clients with access to indispensable insights and advice about IT and the functional responsibilities of specific IT roles. Gartner covers all aspects of cloud including IaaS, PaaS, SaaS, cloud security and IT cost optimisation through cloud.

Service Benefits

- Avoid costly mistakes
- Better ROI on cloud computing investments
- Helps clients reduce their total cost of ownership
- Shift fixed-cost capital investments
- Move to variable-cost operational expenses
- Increase flexibility and reduce time to market
- Digital strategic and team guidance, insights and skills transfer
- Accessible by browser and app
- Access to online peer community for collaboration and advice
- AskGartner - AI tool providing tailored, actionable Gartner insights on demand

Service Features

- Gartner Core IT research plus Peer & Practitioner research
- Role-Specific IT research and IT initiative Based Research
- Selected Vendor Reports
- Weekly Picks and News Analysis
- Best Practice and Decision Support Content
- IT Key Metrics Data
- Diagnostic Tools, Templates and Case Studies
- Peer Networking
- Webinars with Gartner Analysts

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Gartner Core IT research plus Peer & Practitioner research
- Role-Specific IT research and IT initiative Based Research
- Selected Vendor Reports
- Weekly Picks and News Analysis
- Best Practice and Decision Support Content — Includes peer benchmarks, best practices, case studies, tools, and templates
- IT Key Metrics Data — Provides performance metrics on trends in IT spending and staffing, unit costs, and performance measures across IT domains
- Diagnostic Tools, Templates and Case Studies
- Peer Networking: Gartner Peer Connect — Access an exclusive, trusted community of IT and business professionals who share unbiased references and opinions on technology products and vendors to help avoid pitfalls and leverage one another's experiences with strategic IT initiatives
- Webinars with Gartner Analysts
- AskGartner — A generative AI-powered tool available on gartner.com. Sourced solely from proprietary Gartner data, it provides our unbiased perspective and expertise through AI-powered conversational interactions, replacing older keyword-based searching and providing a more holistic overview of Gartner insight on a given topic or question

Additional Terms & Conditions

- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.