

A Gartner G-Cloud 15 Service Definition for Cloud Consulting: Cloud Infrastructure — Cloud Fitness for Purpose Assessment

2026

Gartner G-Cloud 15 Service Definition

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Gartner

Service Summary

Gartner will provide independent validation of the client's operational cloud and digital services, including the associated contractual arrangements, to establish the gaps between the current state versus Gartner best practice guidance. Gartner will establish whether the cloud transformation is on-track, fit-for-purpose and supported by appropriate processes and practices.

Service Description

This service is designed for organisations that have implemented cloud and/or digital services. Gartner will independently assess the overall fitness for purpose of the organisations operational cloud and digital services, including the supporting contract by:

- Identifying key gaps between business requirements and the cloud-based service provided
- Evaluating the gaps between the cloud service contract and Gartner best practice
- Validating the quality and completeness of the overall transformation

Service Benefits

- Assess whether the chosen solution meets the organisational needs
- Designs a plan that will deliver change where appropriate
- Identifies gaps between the requirement and the cloud service
- Allows understanding of where better requirement alignment is achievable
- Provides an understanding of underlying issues and challenges that may arise as the organisation's utilisation of Cloud Services evolves
- Provision of independent and objective advice
- Accelerates delivery of actionable insights through proven analytical capabilities
- AI-powered analysis that augments Gartner's Insights and SME delivery experience

Service Features

- Fitness for purpose assessment report
- Analysis of contractual terms and gaps against Gartner best practice
- Supporting analysis, research, frameworks and relevant work products
- Actionable suggestions to address findings
- Final presentation to executive stakeholders

Full List of Service Features

- A fitness-for-purpose assessment report that provides:
 - The overall findings and conclusions, plus an executive summary describing the prioritised suggestions and actions
 - An analysis of the contractual terms and gaps against Gartner best practice
- Supporting analysis, research, frameworks and other relevant work products
- A final presentation to executive stakeholders

Project Approach

- Week 0: Project initiation
 - Agree on a detailed plan for the coming weeks, including interactions with key stakeholders
 - Evaluation of key documentation, including the contract describing the services
 - Gap analysis of the contract against best practice
- Week 1: Conduct stakeholder interviews (on-site)
 - Conduct interviews with key stakeholders
 - Review appropriate deliverables and capture findings to reach a consensus understanding of the current situation
- Week 2: Develop findings and recommendations
 - Establish the recommended roadmap to address the identified causes
 - Consolidate the associated risks and determine the mitigation actions
- Week 3: Finalise and present report
 - Finalise cloud service fitness for purpose assessment report
 - Present the report and roadmap to executive stakeholders
 - Agree on next steps and actions

Project Schedule

Gartner anticipates completion of this engagement within 4 weeks.