

A G-Cloud 15 Service Definition for Executive Programs v2 Extended Team: Guided AI Member (EXPV2AI10)

Gartner G-Cloud 15 Service Definition
2026

Service Description

Executive Programs v2 Extended Team: Guided AI Leaders Team Member is designed for individuals who typically support the senior most artificial intelligence leaders in the company. The Product provides The service provides an ongoing advisory relationship with Gartner, supported by a service delivery team.

Service Benefits

- Client Success Manager to help maximise service value
- Digital strategic and team guidance, insights and skills transfer
- Delivered through a Cloud-based service
- Stay on top of emerging trends
- Greater team collaboration
- Access to Gartner Analysts
- Leadership development content
- Accessible by browser and app
- Access to online peer community for collaboration and advice
- AskGartner - AI tool providing tailored, actionable Gartner insights on demand.

Service Features

- Assigned service delivery team, including a Client Success Manager
- Executive Programs Research and Related Content
- All industry research
- Business initiatives content
- Schedule Individual Inquiries with Gartner Analysts
- Attend Team Inquiries with Gartner Analysts scheduled by Leader
- Ticket to Gartner IT Summit
- Online Peer Community for networking

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Assigned service delivery team – Client Success Manager. The client success manager is an experienced service professional who understands the Licensed user's

context and priorities, helps them understand their entitlements and leverage the most relevant Gartner resources.

- Expert Interactions - Access to Gartner experts associated with the Product. Inquiry call participation is limited to the expert, the Team Leader, and Team Members (i.e., non-Users, either inside or outside the Client company, may not attend or otherwise participate on an inquiry call). Licensed User can schedule individual sessions with an expert and team sessions. Team sessions must be requested and moderated by the Licensed User, who must be present on calls and lead discussions and questions to advance the Team agenda.
- Expert Insights - Exclusive Gartner Content Reports relevant to Licensed User. These may include Gartner selected topics across IT, business, industries, leadership development, and insights from peers.
- Tools and Data - Access tools and data relevant to Licensed User. These may include interactive assets that enable viewing of data-driven insights and benchmarks designed to enable Licensed User to make informed decisions and enhance workflows.
- Peer Experiences - Gartner provides opportunities for peer engagement in a variety of ways. Licensed Users have access to Gartner assets that enable ratings and reviews, connecting with qualified peers, access to community features, and exclusive features specific to client role.
- Conferences and Events Attendance at Gartner IT Summit - One (1) complimentary invitation to attend Gartner IT Summit, as further referenced below.
- Webinars - Periodic multi-client virtual events (live and/or replays) where Gartner expert(s) present insights on a topic and clients participate through Q&A chats/polls. Clients have access to webinars through gartner.com.

Additional Terms & Conditions

- The Product is part of Executive Programs v2 and requires the separate purchase of Executive Programs v2 Team Leader Product and Executive Programs v2: AI Leaders Team Leader Member Product.
- The invitation or "Ticket" is a numbered identifier (e.g., 424562) that entitles Licensed User to register for one (1) conference as specified in the Ticket Letter emailed to Client. Tickets are valid for 12 (twelve) months from date of issue, per the expiration date on the Ticket Letter. Tickets provided as part of a Gartner insights product are valid only for conferences during the contract term of that product; one (1) Ticket is issued per 12-month contract term – a shorter contract term does not entitle Client to a Ticket. Tickets are transferable within the Client but may not be transferred to another company. A single Ticket may not be used by more than one (1) individual and may be used for admission to any IT Summit.