

Gartner Supplier Terms – Benchmarking Services (“Services”)

Supplier Licence Terms:

The Supplier grants to the Buyer, for internal purposes only, a non-exclusive, royalty-free, perpetual license to use, reproduce, display, distribute copies of the Deliverables. Unless the Deliverable is identified in the Call-Off Contract as intended for external distribution by the Buyer (such as a Request for Proposal or similar document) the Buyer shall not make the Deliverables available, in whole or in part, to any person outside the Buyer, or quote excerpts from the Deliverables to any such person. Notwithstanding the foregoing, the Buyer may disclose the Deliverables to:

- (i) other government authorities, provided that such authorities are made aware of the obligations under this clause;
- (ii) its external auditors and/or accountants;
- (iii) third parties who are engaged by the Buyer to review or implement suggestions or to further research the issues contained in the Deliverables, provided that there are appropriate confidentiality terms in place which prohibit the relevant third party from using the Deliverables for any other purpose;

The Supplier provides the Services on an as-is basis. The Services are not a substitute for the Buyer's own independent evaluation and analysis and should not be considered a recommendation to pursue any course of action.

For benchmarking engagements, the Supplier may use aggregated and anonymised Buyer benchmark data in its proprietary benchmark database for the purposes of performing up to date benchmark comparisons.

For the avoidance of doubt, these Licence Terms shall replace clause 2 of IPR Option A4.

Supplier Data Processing Agreement:

The Supplier will collect Personal Data from the Buyer for the purposes of administering the Call-Off Contract. Such Personal Data consists of business contact details such as name, job title, email address, phone number and company information. The Supplier is collecting and handling such Personal Data as an independent Data Controller for legitimate business purposes.

The Supplier's Privacy Policy can be accessed at: <https://www.gartner.com/en/about/policies/privacy>.

Other:

Information Security Policy: The Supplier has a comprehensive Information Security Policy and Program to prevent unauthorised access to client information and to protect against known and evolving threats. The Supplier's Information Security Policy can be accessed at:

<https://emt.gartnerweb.com/ngw/globalassets/en/about/documents/information-security-at-gartner.pdf>.