

A Gartner G-Cloud 15 Service Definition for Cloud Consulting: Digital Leadership — Digital and Cloud Roadmap

2026

Gartner G-Cloud 15 Service Definition

© 2026 Gartner, Inc. and/or its affiliates. All rights reserved. Gartner is a registered trademark of Gartner, Inc. or its affiliates. This Gartner G-Cloud 15 Service Definition, including all supporting materials, is proprietary to Gartner, Inc. and/or its affiliates and is for the sole internal use of the intended recipients. Because this Gartner G-Cloud 15 Service Definition may contain information that is confidential, proprietary or otherwise legally protected, it may not be further copied, distributed or publicly displayed without the express written permission of Gartner, Inc. or its affiliates.

Gartner[®]

Service Summary

Gartner will work with you to convert your digital and cloud vision into a practical execution roadmap. We define transformational initiatives, operating model changes and timelines, ensuring alignment with GDS stages and supporting users and citizens throughout the journey.

Service Description

Using the client's defined strategic vision for digital leadership and cloud services, Gartner will provide best practice insight, methodologies, and toolkits to convert the digital vision into defined transformational initiatives, leveraging best practice methodologies, including alignment with GDS Service Manual stages (Discovery, Alpha, Beta, Live), including an outline of the following:

- Operating model changes
- IT organisational change
- Definition of programmes
- Estimation of timelines and key resource requirements
- Input into the client's business cases to support the change
- Considerations for legacy system decommissioning and interoperability with existing platforms

Service Benefits

- Translates strategy into actionable initiatives
- Leverages best practice methodologies and toolkits
- Provides independent and objective guidance
- Enables robust business case development
- Supports IT Target Operating Model reset
- Addresses legacy system decommissioning challenges
- Ensures interoperability with existing platforms
- Accelerates organisational change for digital adoption
- Accelerates delivery of actionable insights through proven analytical capabilities
- AI-powered analysis that augments Gartner's Insights and SME delivery experience

Service Features

- Description of potential initiatives and rationale
- High-level programme descriptions and groupings
- Guidance on legacy system decommissioning
- Outline of operating model and organisation changes
- Transformational roadmap with milestones and timelines
- Key resource plan for delivery
- Input to support client's business case

- Alignment with GDS Service Manual stages
- Final presentation to executive stakeholders
- Independent advice supported by Gartner methodologies

Full List of Service Features

- Documented description of potential initiatives and their rationale, grouped into high-level projects or programmes.
- Operating model and organisational changes required for transformation and a roadmap with milestones and timelines.
- Key resource plan to support delivery and provide input for business case development.
- Roadmap aligned with GDS Service Manual stages (Discovery, Alpha, Beta, Live) and legacy system decommissioning and interoperability considerations.
- Executive presentation, ensuring clarity and confidence in execution planning.
- Leverages proven methodologies and best practice insights.

Project Approach

- Week 0: Project initiation
 - Kick-off meeting, confirm scope, stakeholder mapping
 - Collate relevant documentation and strategic vision materials
- Weeks 1 to 2: Documentation review and data gathering:
 - Request and review client-provided documents
 - Conduct stakeholder interviews to capture objectives and constraints
 - Begin analysis of legacy systems and interoperability considerations
- Weeks 3 to 4: Define initiatives and operating model changes
 - Develop a set of IT initiatives for consideration and prioritisation
 - Identify key changes to the operating model and organisational structure
 - Validate findings with client leadership
- Weeks 5 to 6: Develop roadmap and resource plan
 - Organise initiatives into high-level programmes
 - Produce roadmap with milestones aligned to GDS stages (Discovery, Alpha, Beta, Live)
 - Draft key resource requirements and timelines
- Weeks 7-8: Finalise and present executive report
 - Refine roadmap and recommendations based on feedback
 - Prepare input for business case development
 - Deliver executive presentation and confirm next steps

Project Schedule

Gartner anticipates completion of this engagement within 8 weeks.