

A Gartner G-Cloud 15 Service Definition for Cloud Consulting: Cloud Data and Analytics — Data Stewardship and Data Governance Accelerator

2026

Gartner G-Cloud 15 Service Definition

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Service Summary

Gartner uses its data stewardship and governance accelerator and scaling toolkit containing implementable metrics and key artefacts designed to help kick-start data stewardship and rapidly stand-up effective data governance, which is essential to advance and underpin the client's move to cloud or digital services.

Service Description

Gartner enables clients to adopt a product approach to implementing data stewardship and data governance (including data and AI ethics) with an emphasis on developing iterative packages of capabilities and features that provide iterative value to stakeholders within the organisation.

Gartner enables clients to build momentum through the demonstration of value and success and expand iteratively to additional data domains or functional areas as data stewardship and data governance capabilities are developed and refined. Data stewardship “releases” are “assembled” by deploying specific programme components or training: a combination of roles and functions, processes, instruments, and tools.

The approach concretely assists in building data stewardship capacity and data governance capability that is explicitly linked to business outcomes and concerns.

Service Benefits

- Independent and objective support throughout the transition
- Experienced practitioners, supported by Gartner's toolkits, methodologies and insights
- Identified governance benefits and transition to digital/cloud services
- Finalised metrics/causality chain for the data stewardship programme
- Finalised data governance definitions for functions, roles/skill profiles, RACI
- Finalised policies and processes for data stewardship, data/AI ethics
- Roadmap to bridge gaps between current state/target stewardship
- Logical dependencies of recommendations and their relative sequencing
- Executive briefing to promote understanding of data stewardship value

Service Features

- Data steward education, training, experience, knowledge/skills and key behaviours/competencies
- Data steward training guide, tracking log and RACI
- Decision flow diagram guides data issue resolution/opportunity identification
- Data stewardship community Terms of Reference (ToR)
- Metrics causality chain and 250 potential lagging/leading usage indicators
- Data stewardship programme dashboard with metrics/visualisations to track progress
- Data stewardship, data governance and data ethics scaling frameworks
- Accelerates delivery of actionable insights through proven analytical capabilities
- AI-powered analysis that augments Gartner's Insights and SME delivery experience

Full List of Service Features

- Following project initiation, a project plan will be proposed to cover roles and responsibilities, business stakeholders and timescales and key milestones for the review
- Capture the business context, requirements, drivers, and pain points
- Develop data stewardship and data governance metrics, roles, standards, policies and processes based on best practices
- Develop metrics causality chain and tailor the definitions to the client's requirements
- Develop detailed metrics drawn from industry best practices benchmarks
- Detail skills profiles for data stewardship and data governance roles to enable clients to identify appropriate resources and/or to provide training as required
- Establish a set of actionable recommendations and finalise the report and executive briefing to promote executive understanding of value and answer any questions

Project Approach

- Week 0: Project initiation — Establish project controls and establish consensus on major milestones
- Project plan covering roles and responsibilities, business stakeholders and timescales and key milestones for the review
- Week 1 — 2: Data collection to establish the underlying business context and requirements
- Week 3 — 5: Validation and analysis — Outline the required roles, policies, processes and metrics
- Week 5 — 8: Findings and results — Finalise the required roles, policies, processes and metrics
- Week 8 — 10: Final report and management briefing — Establish the roadmap for data stewardship implementation

Project Schedule

Gartner anticipates completion of this engagement within 10 weeks.

Assumptions

Project pricing is based on the assumption that Gartner will conduct an agreed number of interviews/workshops over a period of 2 weeks and that the client will arrange all sessions with the client personnel.