

Gartner Supplier Terms – Business & Technology Insights (“Services”)

Supplier Licence Terms:

The Supplier provides the Services on an as-is basis and owns and retains all rights to the Services not expressly granted to the Buyer. Only the individuals named in the Call-Off Contract (each a “Licensed User”) may access the Services. Each Licensed User will be issued a unique password, which may not be shared. The Buyer agrees to review and comply with the Usage Policy for Gartner Services (the Supplier Acceptable Use Policy) indicated below. For the avoidance of doubt, these Licence Terms shall replace clause 2 of IPR Option A4.

Supplier Acceptable Use Policy:

Usage Policy for Gartner Services: <https://www.gartner.com/en/about/policies/usage-policy>.

- The Services are not a substitute for the Buyer’s own independent evaluation and analysis and should not be considered a recommendation to pursue any course of action.
- The Supplier may use aggregated and anonymised Buyer information for research and analysis of information technology and business trends and best practices.

Supplier Data Processing Agreement:

The Supplier will collect Personal Data from the Buyer for the purposes of setting up the Licensed Users’ access to the Services through the Supplier’s web portal and to administer the Call-Off Contract. Such Personal Data consists of business contact details such as name, job title, email address, phone number and company information. The Supplier is collecting and handling such Personal Data as an independent Data Controller for legitimate business purposes.

The Supplier’s Privacy Policy can be accessed at: <https://www.gartner.com/en/about/policies/privacy>.

Other:

- Minimum Commitment: The Supplier’s Services require a minimum commitment as set out in the section “MINIMUM COMMITMENT(S)” of the Call-Off Contract.
- Information Security Policy: The Supplier has a comprehensive Information Security Policy and Program to prevent unauthorised access to client information and to protect against known and evolving threats. The Supplier’s Information Security Policy can be accessed at: <https://emt.gartnerweb.com/ngw/globalassets/en/about/documents/information-security-at-gartner.pdf>.