

A Gartner G-Cloud 15 Service Definition for Cloud Consulting: Cloud Transformation — TalentScore Benchmark for Hybrid Cloud & Cloud Teams

2026

Gartner G-Cloud 15 Service Definition

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Service Summary

This service uses Gartner's empirical TalentScore benchmark mechanism to assess hybrid cloud staff skills, competencies and culture needed for hybrid/fusion operations. Gartner will assess hybrid cloud staff skills, competencies, and culture and deliver a readiness assessment and gap analysis compared to the desired target state and peer organisation.

Service Benefits

- Reference material for HR, leaders and employees
- Baseline for individuals on their learning journey
- Visibility of activities for securing the right talent over time
- Linkage to the desired proficiency levels, jobs and organisation size
- Pragmatic recommendation to attract and retain the right talent
- Accelerates delivery of actionable insights through proven analytical capabilities
- AI-powered analysis that augments Gartner's Insights and SME delivery experience

Service Features

- On-site expert team for "as-is"/"to be" analysis and workshops
- Analysis utilising research frameworks and consulting assets and methods
- Gartner recommendations and best practice insights
- Facilitated workshops for awareness creation, options analysis and decision-making
- Weekly status reports against agreed deliverables and timeframes
- Final presentation to executive stakeholders

Full List of Service Features

- Assess cloud teams with respect to defined target skills and competencies
- Benchmark with peers
- Assess talent, skills and culture gaps
- Make suggestions to fill the gaps (hire, upskill, rotate)
- Make suggestions on attracting talent to the cloud team
- Update the cloud transformation plan

Project Approach

- Week 0: Project initiation: Agree and advise participants of dates for workshop and presentations and hold a kick-off session to review scope
- Weeks 1 to 4: Set-up of the Gartner online assessment tool; support for the client team to install the assessment into its own survey tool or checks to secure the use of the Gartner cloud solution
- Definition of the communication strategy for teams and managers
- Week 4-7: Launch assessment process (individual self-assess)

- Weeks 8-14: Analyse assessment results and gaps against the target state and peers
- Collaborate with leadership
- Make detailed recommendations on how to fill the gaps
- Weeks 15-16: Update cloud transformation plan
- Week 17: Executive case wrap-up — Gartner preparation and executive presentation

Project Schedule

Through a series of collaborative, in-person and off-site workshops and focused discussions, Gartner anticipates completing this engagement within 16-18 weeks.