A G-Cloud 15 Service Definition for Gartner for Technical Professionals Advisor Department (IT1ADVDEPT)

Gartner G-Cloud 15 Service Definition

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Service Description

Gartner for Technical Professionals complements other Gartner services, delivering indispensable insights and resources tailored to the needs of technical architects and engineers.

Service Benefits

- In-depth insight through comprehensive reports
- Reference Architecture delivers tailored IT architecture recommendations
- How-to guidance helps produce successful implementations
- Reusable templates accelerate the creation of internal architecture and documentation
- Unlimited technical professional analyst interactions
- Architecture document reviews
- Advice and guidance geared to your specific challenges
- Technical team guidance insights and skills transfer
- Accessible by browser and app
- Access to online peer community for collaboration and advice

Service Features

- Enterprise Access (40 users)
- Gartner for Technical Professionals Research
- Implementation ("How to") research
- Reference Architecture Resource Center
- Gartner Peer Insights
- Gartner Peer Community
- Webinars
- Gartner for Technical Professionals Analyst Dialogue
- Two (2) IT Summit Conference Tickets

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

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Full List of Service Features

- Enterprise Access (40 users)
- Gartner for Technical Professionals Research — Covers application platforms, cloud and IT infrastructure, collaboration and content management, enterprise apps, data and analytics, identity and access management, and security and risk management
- Reference Architecture Resource Center — a library of more than 145 unbiased, vendor-neutral reference architectures validated by Gartner research experts that apply to more than 50 different use cases. The Reference Architecture Resource Center helps support tools rationalisation as well as better understand and act on unique technical needs
- Gartner Peer Insights — A tool that helps clients make better enterprise IT solutions purchase decisions based on the firsthand experiences of their IT peers
- Gartner Peer Community — Access an exclusive, trusted community of IT and business professionals who share unbiased references and opinions on technology products and vendors to help avoid pitfalls and leverage one another's experiences with strategic IT initiatives
- Webinars — Periodic web conferences where Gartner analysts speak on timely topics in information technology and then solicit questions from listeners
- Gartner for Technical Professionals Analyst Dialogue — Unmetered 60-minute sessions with analysts supporting Gartner for Technical Professionals to ask questions based on published research or request reviews of technical documents
- Two (2) IT Summit Conference Tickets

Additional Terms & Conditions

- Individual Inquiry sessions may take up to 60 (sixty) minutes of a research advisor's time and may also be used to request basic reviews of technical-related documents of 20 (twenty) pages or less that take up to 60 minutes of a research advisor's time. Examples include technical architectural proposals and technical plans. As Individual Inquiry is an expanded version of Inquiry, additional guidance is available in the "Inquiry" section of the Gartner Usage Policy, as further referenced below
- All Licensed Users that access this Service must be IT staff members who are currently employed by the Client organisation
- The Summit Event Ticket is a numbered identifier (e.g., 424562) that entitles the Licensed User to register for one (1) Summit Event as specified in the Ticket Letter emailed to Client. Tickets are valid for 12 (twelve) months from date of issue, per the expiration date shown on the Ticket Letter. Tickets provided as part of a Gartner Research offering are valid only for Gartner Events during the contract term of that Research offering. Tickets are transferable within the Client organisation but may not be transferred to another company. A single Ticket may not be used by more than one (1) employee and may not be used for admission to any Gartner Event other than Summit Event

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- The annual fee for this Service is based upon Client’s reported annual revenues for commercial clients or total employees in the agency for government clients at the time of contract execution or contract renewal as applicable
- Depending on travel advisories and/or government orders, at Gartner’s sole discretion, some meetings and events may be held virtually
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.

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