

A Gartner G-Cloud 15 Service Definition for Cloud Consulting: Cloud Transformation — Digital Transformation Programme Assurance

2026

Gartner G-Cloud 15 Service Definition

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Gartner

Service Summary

Gartner will deliver an accurate understanding and independent assessment of the health of your cloud transformation programme, including key risks, outcomes, alignment to appropriate best practices, and determine whether the programme is on track for successful execution.

Service Description

Gartner will independently assess the health of your organisation's cloud transformation programme at any point in its life cycle, ensuring stakeholders have an accurate picture of programme risks, status and progress, as well as feasible plans for continuing to meet required deadlines by:

- Identifying key risks and issues, assuring that programme and project plans and designs address the risks and issues objectively, proactively and realistically
- Ensuring the appropriate tools, techniques, methodologies, and best practices are applied when managing the programme and its projects
- Validating the quality and completeness of the programme's initiatives and assessing if the programme is on track to meet overall business objectives with the deliverables needed to successfully support the next phases of transformation
- Ensuring the impact of the cloud transformation on the organisation's end-to-end ICT operations management processes are coordinated and managed appropriately

Service Benefits

- Independent, unbiased verification and validation of the transformation programme
- Risk-based review providing confidence to senior stakeholders on progress
- Assurance of the cloud programme against outcomes
- Evidence-based review of programme controls
- Assessment of the programme's ability to deliver its benefits
- End-to-end assessment of the programme against best practice
- Accelerates delivery of actionable insights through proven analytical capabilities
- AI-powered analysis that augments Gartner's Insights and SME delivery experience

Service Features

- Programme health check report
- Scorecard summary of key risks and mitigation recommendations
- Programme risk findings and actionable recommendations
- Copies of supporting analyses, research, frameworks and work products
- Final presentation to executive stakeholders

Full List of Service Features

- Health check report that provides:
 - Health scorecard summary covering the agreed scope (focus areas) of the programme, highlighting key risks, issues and prioritised recommendations

- Detailed risk findings and actionable recommendations within the programme
- Health scorecard summary for the overall programme with risk findings and actionable recommendations for mitigating programme risks
- Electronic copies of any supporting analyses, research, frameworks, and other relevant work products
- Final presentation to executive stakeholders

Project Approach

- Week 0: Project initiation
- Week 1: Plan for cloud transformation programme health check
 - Review programme and project team structures and overall status and schedule team review sessions
 - Request and review project documents to be reviewed, provided by the client
- Conduct interviews with key stakeholders, review appropriate deliverables and capture findings relating to the agreed scope within the programme
- Week 2 to 5: Conduct cloud transformation programme health check (on-site)
 - Conduct interviews with key stakeholders, review appropriate deliverables and capture findings relating to the programme
 - Review draft findings
- Week 6 to 7: Develop cloud transformation health check report
 - Develop a detailed health scorecard summary covering the agreed scope (focus areas) of the programme, highlighting key risks, issues and prioritised recommendations
 - Develop a health scorecard summary for the overall programme with risk findings and actionable recommendations for mitigating programme risks
- Week 8 to 9: Finalise and present health check report
 - Develop overall programme health conclusions and summary report
 - Present report to key client stakeholders

Project Schedule

An initial baseline style assessment, depending on scope could be up to 8-10 weeks, with continuous quarterly assessments of the programme taking 2-4 weeks, depending on scope.