

A Gartner G-Cloud 15 Service Definition for Cloud Consulting: Cloud Infrastructure — Cloud Component Document Review

2026

Gartner G-Cloud 15 Service Definition

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Service Summary

Gartner will provide the client with a targeted review of a specified cloud component document to ensure that the adopted solution is suitable, that documentation gaps are addressed and that a clear case can be made to leadership for the current approach or for required changes.

Service Description

Gartner provides structured support in reviewing and developing a specific cloud service strategy, component by component. This service will allow an organisation to provide an executive summary of the suitability of a particular component and its documentation of their cloud strategy or existing cloud service.

Examples of Cloud Component documentation that can be reviewed include:

- **Virtual Machines (VMs):** Review of specifications such as OS, size, network configurations and the purpose of each VM
- **Storage Solutions:** Assessment of storage types (e.g., block, file, object) capacity, access controls, and backup strategies
- **Networking Components:** Validation of best practices for configuration of virtual networks, subnets, IP address ranges, firewall rules, and other networking policies to secure and optimise network traffic
- **Identity and Access Management (IAM):** Review of user roles, access policies, authentication mechanisms, and permissions to safeguard resources and manage user access effectively
- **Cloud Services and Application Programming Interfaces (APIs):** Review of Cloud Services and APIs integrated, including usage, dependencies and configurations

This service will make use of the extensive Gartner Best Practice research, case studies, and Gartner Consulting experience to ensure that the organisation is able to present an independent and authoritative external perspective.

Service Benefits

- Builds consensus between stakeholders in cloud services
- Provides independent verification of the suitability of cloud components
- Supports conversations with leadership regarding the most appropriate path
- Ensures cloud strategy is tied to wider organisational outcomes
- Validates the overall value of the specified cloud component
- Independent analysis supporting wider strategic discussions
- Accelerates delivery of actionable insights through proven analytical capabilities
- AI-powered analysis that augments Gartner's Insights and SME delivery experience

Service Features

- Analysis of a maximum of relevant client documentation
- Gartner cloud component report
- Full findings and outcomes of Gartner analysis

- Review of cloud service elements versus Gartner best practice
- Electronic copies of relevant Gartner reports and work products

Full List of Service Features

- Kick-off call/meeting to agree and document which aspects of the cloud strategy are in scope for the project for a fixed duration
- Analysis of client documentation relevant to the agreed scope
- Briefing on findings and options
- A Gartner report that details:
 - The outcome of the analysis
 - The specific cloud service component reviewed and analysed using Gartner best practices
 - Key findings
 - Proposed next steps to be taken

Project Approach

Gartner will work both on and off-site.

- Week 0: Up to two days on-site understanding business and technical context
- Week 1: Write up a report and present it to key stakeholders.

Project Schedule

Gartner anticipates completion of this review within 2 weeks.