

# **A Gartner G-Cloud 15 Service Definition for Cloud Consulting: Digital Leadership — Digital Maturity Assessment**

2026

Gartner G-Cloud 15 Service Definition

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## Service Summary

Gartner will work with you to assess and benchmark digital delivery maturity, ensuring alignment with UK Government priorities such as Digital Standards, AI-readiness, ethical data use, and sustainable technology. We provide clear recommendations to advance your organisation's move to cloud and digital services for users and citizens.

## Service Description

Gartner will independently and objectively assess the maturity of the client's capabilities to deliver cloud or digital transformation projects, programmes and portfolios, using an applicable, published, and best practice Gartner maturity model aligned with UK Government Digital Service (GDS) Standards to ensure compliance with public sector best practices.

Gartner will discuss and confirm the desired maturity level with the client and develop a capability improvement roadmap with tactical and strategic recommendations for the client to implement to reach the desired capability maturity level.

## Service Benefits

- Clear direction for improving cloud and digital services
- Reduced disruption during cloud and digital transitions
- Alignment with UK Government digital priorities
- Enhanced collaboration and information exchange
- Improved capability to deliver cloud-based services
- Defined path to realise desired benefits
- Reinforced digital service delivery processes
- Increased confidence in transformation decisions
- Better stakeholder engagement and satisfaction
- AI-powered analysis that augments Gartner's Insights and SME delivery experience

## Service Features

- Capability maturity assessment using Gartner's framework/Digital Standards
- Benchmarking against similar organisations
- Detailed assessment findings report
- Confirmed target maturity level for transformation
- Capability improvement roadmap with milestones
- Tactical and strategic recommendations
- Alignment with GDS Service Standards
- Stakeholder interviews and deliverable reviews
- Executive presentation of findings and roadmap
- Accelerates delivery of actionable insights through proven analytical capabilities

## Full List of Service Features

The service includes:

- A capability maturity assessment using Gartner's best practice framework, benchmarked against similar organisations
- A detailed findings report confirms current and target maturity levels for cloud transformation delivery
- A capability improvement roadmap with tactical and strategic recommendations aligned to GDS Service Standards
- Stakeholder interviews, deliverable reviews, and best practice gap analysis
- Executive presentation of findings and roadmap, ensuring clarity and confidence in transformation decisions

## Project Approach

- Week 0: Project initiation and kick-off workshop
- Week 1: Plan for cloud transformation capability maturity and benchmark assessment:
  - Schedule stakeholder interviews
  - Request and provide deliverables to be reviewed
- Week 2: Conduct capability maturity and benchmark assessment:
  - Conduct interviews with key stakeholders, review appropriate deliverables and capture findings
  - Review draft finding and finalise current state maturity assessment, aligned to GDS Service Standards and/or associated government frameworks as discussed during the project kick-off
- Week 3: Define target state:
  - Review best practices with the client and identify gaps relative to the current state maturity assessment
  - Confirm cloud transformation capability maturity target state
- Week 4: Develop maturity improvement roadmap and present report:
  - Develop recommendations for improving capabilities
  - Develop a roadmap for realising the target state
  - Develop overall cloud transformation delivery capability maturity conclusions and summary report
  - Present report to executive stakeholders

## Project Schedule

Gartner anticipates completion of this engagement within 4 weeks.