

# **A Gartner G-Cloud 15 Service Definition for Cloud Consulting: Cloud Strategy — Impact Assessment of Moving to Cloud**

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Gartner G-Cloud 15 Service Definition

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## Service Summary

Gartner will assess your organisation's readiness for cloud and digital service delivery, conducting tailored workshops and assessments to provide strategic recommendations based on Gartner's market research, industry best practices and emerging trends, ensuring your operating model is future-proofed.

## Service Description

Gartner will assess your organisation's readiness for, and the associated impacts of, a transition to cloud-delivered services, with a particular focus on operations, talent and people.

Through a combination of interviews, workshops, and document reviews, we will evaluate the current state of talent management, organisational structure, and governance related to IT operations and service delivery. Our assessment will encompass key areas such as:

- Talent and skills alignment with cloud operations
- Team structures and governance models
- Vendor management and outsourcing strategies
- Cloud delivery pipelines and service design processes
- Support mechanisms and issue resolution frameworks
- Alignment with enterprise architecture principles

Following the establishment of the current baseline, Gartner will facilitate workshops with your leadership teams to define a vision and roadmap for optimising talent and organisational capabilities in-line with the objectives of your transition to the cloud.

Recommendations will be informed by industry best practices and emerging trends, aiming to future-proof your digital service delivery capabilities. Additionally, relevant workshops may include high-level training sessions on topics such as cloud-native development practices, effective vendor management in the cloud era, and optimising talent for cloud-based service delivery.

## Service Benefits

- Objective insight into talent readiness for cloud service adoption
- Enhanced alignment between talent strategy and cloud objectives
- Clear vision for optimising talent and organisational structures
- Actionable roadmap for talent development in cloud service delivery
- Informed decision-making on talent acquisition and retention strategies
- Improved agility in responding to cloud-related talent challenges
- Strengthened governance for talent management in cloud initiatives
- Aligned vendor management practices with cloud service requirements
- Increased efficiency in cloud delivery through optimised talent utilisation
- Enhanced competitiveness through talent-driven innovation in cloud services

## Service Features

- Interviews and workshops to assess current talent capabilities

- Gartner's cloud readiness framework used in the assessment
- Alignment of talent strategies with emerging cloud technologies/trends
- Tailored education sessions, e.g., cloud service delivery best practices
- Development of a vision and roadmap for talent optimisation
- Strategy sessions to align talent goals with cloud objectives
- Comprehensive report detailing findings/strategic recommendations
- Executive presentation to communicate project outcomes and actionable insights
- Accelerates delivery of actionable insights through proven analytical capabilities
- AI-powered analysis that augments Gartner's Insights and SME delivery experience

## Full List of Service Features

The project commences with a series of interviews and workshops to thoroughly assess the current capabilities, use and readiness of cloud services within the organisation. Gartner's cloud readiness framework is applied to rigorously assess talent preparedness and identify specific areas for development and improvement. This assessment process ensures that talent strategies are effectively aligned with emerging cloud technologies and trends, enabling the organisation to stay ahead in the rapidly evolving digital landscape. Tailored education sessions, such as those focusing on cloud service delivery best practices, are conducted to upskill teams and enhance their proficiency in cloud-related tasks.

The project then shifts focus to developing a clear vision and roadmap for talent optimisation. Strategy sessions are conducted with stakeholders to ensure alignment of talent goals with overarching cloud objectives, fostering a cohesive approach toward talent management. A comprehensive report is then compiled, detailing the findings of the assessment along with strategic recommendations for enhancing talent capabilities in the context of cloud adoption. Finally, an executive presentation will be delivered to communicate project outcomes and provide actionable insights to organisational leadership, facilitating informed decision-making and propelling progress in the journey toward cloud-enabled excellence.

## Project Approach

- Step 0: Project initiation and kick-off workshop
  - Initiate the project and organise a kick-off workshop
- Step 1: Plan for current state assessment:
  - Schedule stakeholder interviews
  - Request and provide documentation to be reviewed
- Step 2: Conduct current state assessment:
  - Conduct interviews with key stakeholders, review appropriate deliverables, and capture findings
  - Review draft findings and finalise current state maturity assessment
- Step 3: Workshop — Define target state:
  - Host active discussions and interactive activities to validate the current state assessment of product management
  - Support the Client to design a target future state of product management

- Conduct training content as relevant and required designed to upskill IT/digital leaders
- Step 4: Develop a maturity improvement roadmap and present report:
  - Develop recommendations for improving capabilities
  - Develop a roadmap for realising the target state
  - Develop conclusions and a summary report
  - Present the report to executive stakeholders

## **Project Schedule**

Gartner anticipates completion of this engagement within 7-8 weeks.