

A G-Cloud 15 Service Definition for Gartner for Enterprise Supply Chain Leaders: Individual Access Member (ESCLINDMEM)

Gartner G-Cloud 15 Service Definition
2026

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Service Description

Gartner for Enterprise Supply Chain Leaders Individual Access Member is for senior supply chain leaders in large, complex enterprises who are managing supply chain functions for a business unit or the entire enterprise. Combines pragmatic Gartner research with the real-world experience of peers, delivered through a personalised service model that tailors advice to the member's key initiatives to improve business performance.

Service Benefits

- Personalised service and coaching from an assigned Executive Partner
- Targeted content based on role, preferences, and key initiatives
- Strategy validation and practical advice
- Network with other Supply Chain professionals
- Gain objective insights on Supply Chain products, services, and initiatives
- Access to online peer community for collaboration and advice
- Accessible by browser and app
- AskGartner - AI tool providing tailored, actionable Gartner insights on demand

Service Features

- Assigned Service Delivery Team
- Member Value Plan and Virtual Strategy Meeting
- Gartner Supply Chain Research
- Peer Community Contributed Content
- Tools and Templates
- Facilitated Peer Networking & Community Events
- Individual and Team Inquiry
- Supply Chain Conference Ticket

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Assigned Service Delivery Team — Includes an Assigned Enterprise Supply Chain Leaders Success Team led by an Executive Partner who oversees and manages delivery of program products and implementation of a member product delivery plan. Team also includes a Client Success Manager, an experienced professional who

assists in facilitating inquiry sessions and responding to specific requests for Gartner insights.

- Executive Partner Outreach Calls — Approximately six (6) times per year, the Executive Partner will call the Team Leader to discuss an Enterprise Supply Chain Leaders research topic or report and relevant leadership and management issues
- Client Success Manager Outreach Calls — Approximately four (4) times per year, the Client Success Manager will call the Member to check on the Member's status, review the product plan and develop actions with the Member
- Virtual Strategy Meeting — Executive Partner will meet with Team Member for coaching and advice with focus on strategic planning and execution of up to three (3) key initiatives. Guidance will be based on the collective expertise of Gartner insights and the peer community.
- Published Research — Focus on companies, products, markets, decision frameworks, tactical guidelines, case studies, and strategic planning assumptions
- Supply Chain Best Practices — Reports outlining best practices and lessons learned from peer companies that have demonstrated leadership in applying supply chain principles to drive business results.
- Special Reports — Reports cover underlying insights themes that cut across technology or industry specific insights, or provide in-depth strategic analysis of trends, industry developments, vendors, products, and services.
- Supply Chain Insights — Insights focusing on companies, products, markets, decision frameworks, tactical guidelines, case studies and strategic planning assumptions.
- Peer Community Contributed Content — Unlimited access to peer contributed videos and case studies to learn from real-life best practices.
- Facilitated Networking — Customer Success Team will, upon request, arrange meetings with peers around a specific topic to discuss best practices or areas of expertise.
- Individual Inquiry — Includes 50-minute sessions with Gartner research advisors to ask questions based on published research or request reviews of business-related documents.
- Supply Chain Conference Ticket — Admission for one attendee to attend a Supply Chain Conference.
- AskGartner — AskGartner is a generative AI-powered tool available on gartner.com. Sourced solely from proprietary Gartner data, it provides our unbiased perspective and expertise through AI-powered conversational interactions, replacing older keyword-based searching and providing a more holistic overview of Gartner insight on a given topic or question.

Additional Terms & Conditions

- This product is only available as a renewal product for existing license holders only
- Participation in inquiry calls is limited to Licensed User(s) and Gartner insights expert only (i.e., non-Users, either inside or outside of the client company, may not attend or otherwise participate on an inquiry call).

- The Gartner Supply Chain Conference Ticket is a numbered identifier (e.g., 424562) that entitles Licensed User to register for one (1) Conference as specified in the Ticket Letter emailed to Client. Tickets are valid for 12 (twelve) months from date of issue, per the expiration date on the Ticket Letter. Tickets provided as part of a Gartner insights offering are valid only for Gartner conferences during the contract term of that product. One (1) Ticket is issued per contract term of 12 (twelve) months – a shorter contract term does not entitle Client to a Ticket. Tickets are transferable within the client company but may not be transferred to another company. A single Ticket may not be used by more than one (1) individual and may not be used for admission to any conference other than a Supply Chain Conference.
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.