

A G-Cloud 15 Service Definition for Gartner for IT Leadership Team: Team Leader (ITLTLDR)

Gartner G-Cloud 15 Service Definition
2026

Service Description

Gartner for IT Leadership Team: Team Leader is an expanded version of the Gartner for IT Leaders Advisor offering that enables access to indispensable insights and Gartner analysts related to specific IT roles in a team environment.

Service Benefits

- Digital strategic and team guidance, insights and skills transfer
- Avoid costly mistakes
- Better ROI on Cloud Computing investments
- Helps clients reduce their total cost of ownership
- Shift fixed-cost capital investments
- Move to variable-cost operational expenses
- Cloud Computing can cut infrastructure costs
- Accessible by browser and app
- Access to online peer community for collaboration and advice
- AskGartner - AI tool providing tailored, actionable Gartner insights on demand

Service Features

- Gartner for IT Leaders Research and Role-Specific IT Research
- IT Initiative Based Research
- Diagnostic Tools, Templates, and Case Studies
- IT Key Metrics Data and Selected Vendor Reports
- Weekly Picks and News Analysis
- Key Insights Document Share
- IT Podcast Series and Webinars with Gartner Analysts
- Peer Networking and Peer and Practitioner Research
- Individual and Team Analyst Inquiry
- Summit Event Ticket

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Gartner for IT Leaders Research (includes Core IT Research and Role-Specific IT Research, plus IT Initiative based Research)
- Peer and Practitioner Research — Includes peer benchmarks, best practices, case studies, tools, and templates
- IT Key Metrics Data — Provides performance metrics on trends in IT spending and staffing, unit costs, and performance measures across IT domains
- Diagnostic Tools, Templates, and Case Studies
- Selected Vendor Reports
- Weekly Picks and News Analysis
- Key Insights Document Share
- Webinars with Gartner Analysts
- Peer Networking: Gartner Peer Connect — Access an exclusive, trusted community of IT and business professionals who share unbiased references and opinions on technology products and vendors to help avoid pitfalls and leverage one another's experiences with strategic IT initiatives
- IT Podcast Series — A subscription-based podcast series featuring Gartner Research experts' perspectives on business priorities and challenges on topics in information technology
- Individual Analyst Inquiry — Includes 30-minute sessions with Gartner analysts to ask questions based on published research or request reviews of business-related documents
- Team Analyst Inquiry — Includes 30-minute sessions with Gartner Analysts to ask questions based on published research or request reviews of business-related documents. Team members may lead the discussion or pose questions to the analyst on their behalf or on behalf of the team, provided the sessions are scheduled and attended by the Leader to advance the Team Leader's agenda
- IT Summit Conference Ticket — The Gartner IT Summit Conference Ticket is a numbered identifier (e.g., 424562) that entitles the Licensed User to register for one (1) Gartner IT Summit Conference as specified in the Ticket Letter emailed to Client. Tickets are valid for 12 (twelve) months from the date of issue, per the expiration date on the Ticket Letter. Tickets provided as part of a Gartner Research offering are valid only for Gartner conferences during the contract term of that Research offering. Tickets are transferable within the Client company but may not be transferred to another company. A single Ticket may not be used by more than one (1) client employee and may not be used for admission to any Gartner conference other than IT Summit
- My Gartner — A personalised, intelligent homepage that recommends the most relevant research and resources based on the user's key initiatives, activity, role, and profile information
- AskGartner — A generative AI-powered tool available on gartner.com. Sourced solely from proprietary Gartner data, it provides our unbiased perspective and expertise through AI-powered conversational interactions, replacing older keyword-based

searching and providing a more holistic overview of Gartner insight on a given topic or question

Additional Terms & Conditions

- One (1) Leader plus a minimum of three (3) and a maximum of ten (10) additional members are required for this product option
- The Team Leader may use Key Insights Document Share on gartner.com to forward to others in the Client organisation Key Insights summaries of up to 25 (twenty-five) Gartner Research documents per contract year. This forwarding may not be done in a manner that has the intent or effect of avoiding the purchase of additional User licenses
- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com