

A G-Cloud 15 Service Definition for Executive Programs v2 Self-Directed: AI Leaders Guided Leader Member (EXPV2AI8)

Gartner G-Cloud 15 Service Definition
2026

Service Description

Executive Programs v2 Self-Directed: AI Leaders Guided Leader Member is designed for the senior most artificial intelligence (AI) leader in the client company. The Product is part of Executive Programs v2 and requires the separate purchase of Executive Programs v2 Self-Directed: Team Leader Product. The Product provides access to Gartner insights and insights experts.

Service Benefits

- Executive Partner and Client Success Manager primary points of contact
- Safe sounding board to discuss challenges and ideas
- Technical team guidance insights and skills transfer
- Delivered through a Cloud-based service
- Role-relevant research
- A rich online experience
- Stay on top of emerging trends
- Accessible by browser and app
- Access to online peer community for collaboration and advice
- AskGartner - AI tool providing tailored, actionable Gartner insights on demand

Service Features

- Assigned service delivery team, including an Executive Partner
- Executive Programs Research and Related Content
- All industry research
- Business initiatives content
- Peer and Practitioner Research
- Access to Gartner experts
- CIO Exclusive Leadership Development Content
- Ticket to Gartner IT Summit with Exclusive Member Experience
- Virtual Strategy Meeting with EP
- Online Peer Community for networking

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- **Assigned Customer Success Team - Executive Partner:** An Executive Partner with experience in senior technology executive roles and a Client Success Manager will serve as the Licensed User's primary points of contact for this Product. They will help define and develop customized plans based on Licensed User's priorities and initiatives. The Client Success Manager is an experienced professional who understands the Licensed User's context and priorities and helps them understand their entitlements and leverage the most relevant Gartner resources.

Licensed User may interact monthly with the Executive Partner and Gartner to ensure ongoing engagement and delivery of value. Interactions may include any of the following: virtual strategy meetings, peer networking or Executive Partner virtual discussions.

- **Expert Interactions - Access to Gartner experts associated with the Product.** Participation is limited to the expert, the Team Leader, and Team Members (i.e., non-Users, either inside or outside the Client company, may not attend or otherwise participate on an inquiry call). Licensed User can schedule individual sessions with an expert and team sessions. Team sessions must be requested and moderated by the Licensed User, who must be present on calls and lead discussions and questions to advance the Team agenda.
- **Expert Insights - Gartner Content Reports relevant to Licensed User.** These may include Gartner selected topics across IT, business, industries, emerging tech and trends, and leadership development.
- **Tools and Data - Access tools and data relevant to Licensed User.** These may include interactive assets that enable viewing of data-driven insights and benchmarks designed to enable Licensed User to make informed decisions and enhance workflows.
- **Peer Experiences - Gartner provides opportunities for peer engagement in a variety of ways.** Licensed users have access to Gartner assets that enable ratings and reviews, connecting with qualified peers, access to community features, and exclusive features specific to client role.
- **Facilitated Networking:** Customer Success Team will, upon request, arrange meetings with peers around a specific topic or area of expertise.
- **Attendance at Gartner IT Summit with Exclusive Member Experience - One (1) nontransferable invitation to attend Gartner IT Summit, including standard Summit entitlements plus an exclusive member experience that may include priority booking for onsite One-on-One meetings with Gartner experts, access to an Exclusive Member Lounge and meeting rooms in the Exclusive Member Meeting Center, and networking opportunities with peers and Gartner Customer Success associates.**
- **Webinars - Periodic multi-client virtual events (live and/or replays) where Gartner expert(s) present insights on a topic and clients participate through Q&A chats/polls.** Clients have access to webinars through gartner.com.
- **AskGartner - A generative AI-powered tool available on gartner.com. Sourced solely from proprietary Gartner data, it provides our unbiased perspective and expertise through AI-powered conversational interactions, replacing older keyword-based searching and providing a more holistic overview of Gartner insight on a given topic or question.**

Additional Terms & Conditions

- The invitation or “Ticket” is a numbered identifier (e.g., 424562) that entitles Licensed User to register for one (1) conference as specified in the Ticket Letter emailed to Client. Tickets are valid for 12 (twelve) months from date of issue, per the expiration date on the Ticket Letter. Tickets provided as part of a Gartner insights product are valid only for conferences during the contract term of that product; one (1) Ticket is issued per 12-month contract term – a shorter contract term does not entitle Client to a Ticket. Tickets are transferable within the Client but may not be transferred to another company. A single Ticket may not be used by more than one (1) individual and may be used for admission to any IT Summit.
- Client companies around the world trust Gartner to be objective and independent in its business and technology insights, and Gartner takes that responsibility seriously. To preserve the objectivity of insights, Gartner does not promise Clients favorable coverage or leads from its insights experts. Gartner does not provide access to confidential client information, offer aid to secure capital funding, or sell any product for use in litigation. There are no exceptions. If you have questions, please email ombuds@gartner.com.