

A G-Cloud 15 Service Definition for Gartner for Human Resources Leaders Team — Reference Team Member (HRLDRREFTM)

Gartner G-Cloud 15 Service Definition
2026

Service Description

Gartner for Human Resources Leaders Team: Reference Team Member is designed for senior HR leaders. The Service provides the client with an ongoing advisory relationship with experts and access to research covering the HR sector and HR roles in a team environment.

Service Benefits

- Research to understand and solve Human Resources challenges
- Peer benchmarks, diagnostics and case studies
- Effective resource allocation, issues diagnosis, and best practice insights
- Access to online peer community for collaboration and advice
- Targeted content based on role, preferences, and key initiatives
- Dedicated service delivery
- Accessible by browser and app
- Best practice and decision support content

Service Features

- Gartner Research for HR Roles and HR Initiative Based Research
- Role-specific HR Research
- Peer & Practitioner Research, plus Peer Benchmarks and Case Studies
- Peer Networking
- Tools and Templates and Maturity Assessments
- Team Inquiry
- Virtual Meetings and Webinars
- AskGartner AI tool, providing tailored actionable Gartner insights on demand

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Gartner Research for HR Roles, HR Initiative Based Research and Role-specific HR Research — Gartner technology research for HR leaders
- Peer & Practitioner Research — Includes peer benchmarks, best practices, case studies, tools, and templates
- Tools and templates — Step-by-step toolkits to execute on key initiatives

- Peer benchmarks and case studies — Benchmarking reports and best-practice insights
- Team Inquiry — Participate in team discussion with research advisors
- Peer networking — Access to peer networking through facilitated inquiries
- Virtual events — Access to online meetings and events
- Maturity Assessments
- AskGartner — AskGartner is a generative AI-powered tool available on gartner.com. Sourced solely from proprietary Gartner data, it provides our unbiased perspective and expertise through AI-powered conversational interactions, replacing older keyword-based searching and providing a more holistic overview of Gartner insight on a given topic or question.

Additional Terms & Conditions

- One (1) Leader plus a minimum of three (3) and a maximum of ten (10) additional members are required for this product option
- Participation in inquiry calls is limited to Licensed User(s) and Gartner expert only (i.e., non-Users, either inside or outside of the client company, may not attend or otherwise participate on the call). Leader is entitled to two types of inquiry: (i) inquiry sessions with an expert (“Individual Inquiry”), which may be scheduled and attended independent of Team Members; and (ii) inquiry sessions with an expert and the team (“Team Inquiry”). For Team Inquiry sessions: (i) Leader must schedule and attend the sessions, and (ii) Team Members may lead the discussion or pose questions to the expert on behalf of the team, provided all such questions and discussions advance the Leader’s agenda
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.