

A G-Cloud 15 Service Definition for Executive Programs Leadership Team: Advisor Team Member (EPLTADV)

Gartner G-Cloud 15 Service Definition
2026

Service Description

Executive Programs Leadership Team: Advisor Team Leader permits the client to identify an advisor team leader, typically an individual reporting to the most senior IT executive, usually the CIO. The service provides indispensable insights on best practice for Cloud deployment and strategy.

Service Benefits

- Client Success Manager is the Member's primary point of contact
- The Client Success Manager understands the client's context and priorities
- Digital executive and team guidance, insights and skills transfer
- Provides personalised, proactive, concierge-level service
- Helps the team leverage the most relevant Gartner resources
- Facilitates a coordinated service approach for the team
- Accessible via browser and app
- Access to online peer community for collaboration and advice
- AskGartner - AI tool providing tailored, actionable Gartner insights on demand

Service Features

- Assigned Client Success Manager and Virtual Team Workshop
- Access to Subject Matter Expert Analysts
- Gartner IT Symposium/Xpo
- Peer Networking
- Access to Gartner for IT Leaders Research and Related Content
- Role-specific IT Research and IT Initiative Based Research
- Executive Programs Research on Cloud Services and Technologies
- Leadership Development Research and Related Content
- Best Practice and Decision Support Content
- IT Key Metrics Data and Digital Execution Scorecards

Invoicing

- The Executive Programs Leadership Team is composed of two sets of users: The Leader, and Team Members
- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- **Assigned Client Success Manager** — A Client Success Manager will serve as the Advisor Team Leader's primary point of contact for this Service. The Client Success Manager (CSM), an experienced service professional who understands the client's context and priorities, helps the Client understand the entitlements of their Service, and provides personalised, proactive, concierge-level service as the single point of contact from Gartner, helps the team leverage the most relevant Gartner resources. The CSM facilitates a coordinated service approach for the team, as well as alignment between Team Members and the Leader of the Executive Program Leadership Team
- **Virtual Team Workshop** — Participate in a half-day annual session (jointly determined by the Executive Partner and the Team Leader) facilitated by the Executive Partner, which is focused on application of Executive Programs Research and action planning. Topic is selected by the Team Leader and Executive Partner from a list of available Executive Programs workshops
- **Access to Research Advisors** — Participation in inquiry calls is limited to the Licensed User(s) and the Gartner Advisor only (i.e., non-Users, either inside or outside of the Client company, may not attend or otherwise participate on the call). The Inquiry topic may be any area of Gartner-covered Research
- **Attendance at Gartner IT Symposium/Xpo** — One (1) complimentary, non-transferable invitation to attend Gartner IT Symposium/Xpo, including standard Symposium entitlements
- **Peer Networking: Peer Directory** — Access to searchable directory of senior technology leaders. **Online Forums** — Access to virtual discussions of common issues among peers on gartner.com. **Offline Meetups** — Access to designated lounges at Gartner IT Symposium/Xpo
- **Gartner for IT Leaders Research and Related Content** — Includes Gartner Core IT and Role-specific Research; diagnostic tools, templates, and case studies; Weekly Picks and News Analysis; and webinars featuring Gartner Analysts
- **Best Practice and Decision Support Content** — Includes peer benchmarks, best practices, case studies, tools, and templates
- **IT Key Metrics Data** — Provides performance metrics on trends in IT spending and staffing, unit costs, and performance measures across critical IT domains
- **IT Research, IT Initiative Based Research, and Role-specific IT Research**
- **Executive Programs Research and Related Content** — **Research Reports** — Up to 12 (twelve) Reports per year, covering Gartner-selected topics on areas where business and IT intersect. (Schedules are approximations and are dependent on the publication schedule of relevant Research.) Includes associated tools and teleconferences hosted by Executive Programs authors to discuss their Research Reports. **Business Research and Related Content** — Targeted to CIOs, CFOs, and other business executives
- **Leadership Development Research and Related Content** — Customised professional development content for technology leaders, targeted to Team Members

- IT Podcast Series — A subscription-based podcast series featuring Gartner Research experts' perspective on business priorities and challenges on topics in information technology
- Digital Execution Scorecards — The Digital Execution Scorecard provides a comprehensive set of digital strategy benchmarks to accelerate decision making and drive execution
- AskGartner — A generative AI-powered tool available on gartner.com. Sourced solely from proprietary Gartner data, it provides our unbiased perspective and expertise through AI-powered conversational interactions, replacing older keyword-based searching and providing a more holistic overview of Gartner insight on a given topic or question

Additional Terms & Conditions

- This product is only available as a renewal product for existing license holders only
- One (1) Leader plus a minimum of three (3) and a maximum of ten (10) additional members are required for this product option
- Depending on travel advisories and/or government orders, at Gartner's sole discretion, some meetings and events may be held virtually
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.