

A G-Cloud 15 Service Definition for Gartner IT Summit Ticket — Volume 51+, including 20% discount (TTCV-20)

Gartner G-Cloud 15 Service Definition
2026

Service Description

Gartner's Summit portfolio provides IT professionals an opportunity to experience Gartner's indispensable insights live. Covering all roles across the IT spectrum, the Summit portfolio offers individuals a cost and time effective means to gain an up-to-date, reliable snapshot of the current environment within their IT space.

Service Benefits

- Develop digital and Cloud capability
- Avoid commercially competing for talent in the future
- Increased staff retention and engagement
- Unparalleled expertise and strategic insights
- Opportunity to compare and contrast relevant solution providers
- Inspiration from analysts and industry professionals
- Actionable advice
- Enhance your network
- Fast track initiatives
- Increased confidence in execution

Service Features

- Analyst one-to-ones
- Roundtable discussions
- Problem-solving workshops
- Networking lunches and Peer meet-ups
- Solution provider show floor
- Solution provider session
- Solution provider one-to-ones
- Case studies
- Theatre presentations
- Contract negotiation clinics

Invoicing

- All invoices are payable net 30 days from date of invoice

Deliverables

- The Ticket is a numbered identifier (e.g., 424562) that entitles the Licensed User to register for admission to one (1) Gartner Summit Conference (the “Event”) as specified in the Ticket Letter emailed to Client and may not be used to register for a Gartner event other than a Gartner Summit Conference

Additional Terms & Conditions

- Tickets are transferable within the Client organisation but not to another company
- Tickets are valid for 12 (twelve) months from the date of issue which is indicated by the expiration date listed in the Ticket Letter. Tickets provided as part of a Gartner Research offering, or purchased separately, are valid only to register for Gartner conferences that take place during the contract term of the Research offering for which the Ticket has been issued
- Tickets cover payment registration fees only. Client is solely responsible for hotel accommodations, transportation to and from the conference, as well as any activities or Gartner products not expressly included in the conference agenda, including workshops
- Payment for tickets may be made by credit card, cheque or wire transfer. Ticket-holders who wish to use a Ticket as a means of payment for registration must use the numbered identifier as stated above. Tickets that are not redeemed at the time of registration may still be used as payment in substitution of an earlier form of payment for up to 30 (thirty) days following the conclusion of the Gartner conference
- Tickets may be used by any Client employee, but a single Ticket may not be used by more than one individual. The registered attendee may send a substitute at any time up to the start of the Gartner conference. Tickets that are used for registration are for the sole use of the named registered attendee, and may not be shared or transferred
- Gartner Event registrations where Tickets are used as the means of payment may be canceled in writing at any time up to 30 (thirty) calendar days prior to the start of the conference. No refunds will be made, but the Ticket will be reinstated for use at a future IT Summit during the period for which the original Ticket was valid. In the event of non-attendance or cancellation after the 30-calendar-days cutoff, no refunds will be made without the above-referenced cancellation notice, and the Ticket will be forfeited
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