

A G-Cloud 15 Service Definition for Gartner for Enterprise Supply Chain Leadership Team: Cross Function Team Member (ESCLTMCFM)

Gartner G-Cloud 15 Service Definition

2026

Service Description

Gartner For Enterprise Supply Chain Leaders is a membership-based program for senior supply chain leaders that combines pragmatic Gartner research with the real-world experience of peers, delivered through a personalised service model that tailors advice to the member's key initiatives to improve business performance.

Service Benefits

- Aids the productivity of clients who work in team environments
- Leader can share the Gartner relationship with their team
- Team Members can join the Leader in Team Inquiry
- Targeted content based on role, preferences, and key initiatives
- Strategy validation and practical advice
- Gain objective insights on Supply Chain products, services, and initiatives
- Access to online peer community for collaboration and advice
- Accessible by browser and app

Service Features

- Gartner Supply Chain Research
- Peer Community Contributed Content
- Monthly Picks and News Analysis
- Tools and Templates
- Supply Chain Peer Networking
- Team Inquiry
- Webinars
- AskGartner AI tool, providing tailored actionable Gartner insights on demand

Invoicing

- The service is provided to one licensed user for a period of twelve months
- All invoices are payable net 30 days from date of invoice

Full List of Service Features

- Gartner Supply Chain Research — Foundational research, best practices, maturity models and toolkits help supply chain leaders run a demand-driven organisations. Includes vertical- specific supply chain content across the following industries: retail, consumer products, high-tech, chemical, industrial equipment and components, healthcare providers, and life sciences. Research technology areas covered include:

ERP, BI, CRM, and Supply Chain Management. In addition, supply chain leaders have access to the relevant Gartner IT Industry content published to the IAS Manufacturing and IAS Retail services

- **Monthly Picks & News Analysis** — Monthly Picks are selected by Gartner research advisors (10 per month); these documents are refreshed monthly and available only during the month they are selected. News Analysis is informed and immediate insight from Gartner on breaking news in IT
- **Tools and Templates** — Pragmatic advice and decision-making tools that can be readily adapted and applied to clients' daily activities. Includes at least one customisable tool (in Microsoft Office format) that can be used by a client to perform a task or activity
- **Gartner Peer Community** — Access an exclusive, trusted community of IT and business professionals who share unbiased references and opinions on technology products and vendors to help avoid pitfalls and leverage one another's experiences with strategic IT initiatives
- **Webinars** — Periodic web conferences where Gartner analysts speak on timely topics in information technology and then solicit questions from listeners
- **Team Inquiry** — Includes 50-minute sessions with Gartner research experts to ask questions based on published research or request reviews of business-related documents. Team Members may lead the discussion or pose questions to the expert on their behalf or on the behalf of the team, provided the sessions are scheduled and attended by the Leader to advance the Team Leader's agenda
- **Peer Community Contributed Content** — Access to a library of peer contributed videos, webinars and case studies to learn from real life best practices
- **AskGartner** — AskGartner is a generative AI-powered tool available on gartner.com. Sourced solely from proprietary Gartner data, it provides our unbiased perspective and expertise through AI-powered conversational interactions, replacing older keyword-based searching and providing a more holistic overview of Gartner insight on a given topic or question.

Additional Terms & Conditions

- Each Team must consist of 1 Leader and between 3 to 10 coterminous Team Members. Each Leader requires a minimum of 3 Advisor and/or Cross Function members.
- Participation in inquiry calls is limited to the Licensed User(s) and the Gartner research expert only (i.e., non-Users, either inside or outside of the client company, may not attend or otherwise participate on the call). Team Member is entitled to two types of inquiry: (i) inquiry sessions with an expert ("Individual Inquiry"), which may be scheduled and attended independent of other Team Members; and (ii) inquiry sessions with an expert and the Leadership Team ("Team Inquiry"). For Team Inquiry sessions: (i) Leader must schedule and attend the sessions, and (ii) Team Members may lead the discussion or pose questions to the expert on behalf of the team, provided all such questions and discussions advance the Leader's agenda
- Use of the Service is governed by the Gartner Usage Policy and the Gartner Copyright and Quote Policy, which are accessible on the Policies section of gartner.com.