

Pricing

Meritec ESB: Information Governance,
Complaints & Feedback

08/12/25



PRICING

Meritec Limited Cloud Pricing

Information Governance, Complaints & Feedback

BASE PRICE FOR SERVICE

The price for this service is from £8,975 per annum. Details are as follows:

<u>SaaS Pricing</u>	<u>Price per annum</u>
Small/ District Council	£8,975
Medium / Unitary Council	£12,350
Large Unitary / MBC, LBC, and Counties	£22,750
Corporate (Non-Local Authority)	£31,750
Social Landlord (upto 10k housing stock)	£8,975
Social Landlord (over 10k housing stock)	£12,350
<u>Integration Support (pricing per annum, per integration)</u>	
Hosting, support & maintenance of single 3 rd party system integration	£3,100

Additional 50GB storage	£135 pcm per 50GB
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Price includes infrastructure, application management and relevant licences, service management, helpdesk and support levels as outlined in the Service Definition document. Pay-as-you-go quarterly billing is available.

Standard set-up charge is £7,200 (one-time payment in addition to the annual charges above) – if required, bespoke configuration charged on an as-agreed basis depending on the requirements.

RESOURCE BASED PRICING

A range of related professional and technical resources, especially for configuration, can be procured on a flexible basis. The relevant prices for all resources are provided in a separate SFIA document, entitled Meritec ESB Agile Cloud Software Rate Card alongside other documentation in our catalogue entry.

DISCOUNTS

Volume discounts

There are no specific discounts for volumes.

Combination discounts

A discount of 10% is available on an order for a second and subsequent service(s).

EDUCATION PRICING

Discounts of 10% are available on our Digital Marketplace services for an educational service (i.e. a service supplied to a recognised educational organisation – for both educational and noneducational users). Apart from Education, prices are generic across all sectors.