

Cloud Programme Delivery

G-Cloud 15 Service Description

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At Exception, we are dedicated to transforming organisations through the power of cloud and digital technologies. Our mission is to strike a transformation balance between innovation, transformation, and continuity, ensuring that organisations realise the benefits of cloud solutions and cutting-edge technology while seamlessly delivering business-as-usual.

Cloud Programme & Project and Portfolio Management

Our proven Project and Programme Management capability delivers cloud technology programmes across the people, process, and technology dimensions. Our track record includes providing leadership in cloud programme design and delivery, as well as facilitating skills transfer and sustainability tools supporting transformation initiatives. We collaborate closely with our customers to integrate new skills and ways of working.

Strategic Cloud Planning

We understand the significance of strategic planning in ensuring the successful delivery of cloud programs. Our approach encompasses shaping the long-term agenda, identifying risks and issues, and aligning, designing, and executing strategic initiatives. We collaborate with you from the initial idea, providing technology insights, assessing capabilities, assisting with cloud solution and supplier selection, and supporting change planning, implementation, and close-down.

Project Assurance and Recovery

Our Project Quality methods is integral within our Delivery Excellence Model. We cover a spectrum of activities, including Project Quality Assurance, Action Planning, Independent Project Health-checks, and Recovery Planning. These measures ensure that your projects consistently align with their original goals from the design phase through to recovery. Our focus is on meeting expectations and delivering specifications to the required standard.

Cloud Project Management Office (CPMO)

The PMO is the backbone of an organisation's project delivery framework; it supports the project managers by providing decision support information. Our Cloud PMO Service is flexible and can be tailored to meet our clients' needs. Typically, this will include Governance, Transparency, Traceability, Decision Support, and re-usable processes. Cloud Solution Architecture



Service Features

- Experience in Alpha, Beta, Prototypes and Live Agile projects
- Project Management as a Service
- Transformation and Technical Delivery Leadership
- Managed Cloud Transition and Portfolio delivery
- Cloud Programme Management Office as a Service
- Interpreting, designing, and delivering portfolios, programmes and projects
- Initiation, Design, Approach, Charter, Transformation Maps
- Independent Risk Management and Reporting
- Healthchecks, Recovery Planning, Assurance for Programmes and Cloud PMO
- Cloud programme delivery including consulting and resource augmentation
- Fixed Price, T&M, Managed Service, Capped T&M

Service Benefits

- Successful cloud transition, delivery capability and experience
- Helping you manage your risk and commercial profiles
- Providing rapid results and leading to faster benefit realisation
- Best practice guidance gained from multiple client engagements
- Assuring your organisation is ready for change
- Transferring our knowledge to you for the future
- AWS partner, Azure experience
- Agile and Waterfall experts
- Private, public and hybrid cloud advice and expertise
- GDS Standards and Scottish Government Digital Strategy aligned



1 About Exception

Exception helps organisations transform through the power of digital technology, with a strong track record of delivering high quality, innovative digital solutions and services that drive your organisation forward. We are passionate about technology, innovation and finding better ways of doing things, delivering quality time after time.

2 Our values

- We work hard to ensure our customers are always pleased with our services. Their satisfaction and delight are our key goals.
- Quality, trust and collaboration are values we hold in high regard. We embrace change and encourage innovation and creative thinking.
- We deliver our promises meeting expectations and promise only what we can deliver.
- We build trust and respect. We build respect by operating in a safe, socially responsible, consistent and honest manner and we always operate ethically and responsibly. We listen. In doing so, we treat others as we would wish to be treated ourselves, and challenge when we see something is wrong.
- Our success comes from our commitment and energy to go the extra mile. Proud of what we do, our staff and our track-record, we seek to share our experiences and knowledge with our customers.

3 Clients

Our client base spans both the public and private sectors. This allows us to add value to our engagements and enhance our knowledge sharing capability by bringing examples of cross sector best practice where appropriate. Our client list includes:

Magnox, Lincolnshire Police, Lloyds Banking Group, Scottish Government, Scottish Prisons Service, South Yorkshire and Humberside Police, The National Archives and Kensington and Chelsea Council.

4 Contact Details

We encourage potential customers to contact us to discuss their specific needs and to explore how Exception can help you to achieve your objectives.

Please contact:

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