

Cloud Programme Management Office

G-Cloud 15 Service Description

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Our Cloud Programme Management Office (CPMO) enhances project success rates and aligns with your organisation's strategic goals. A well-executed CPMO provides increased assurance, risk reduction, and improved staff productivity. By integrating a CPMO with robust governance and project management practices, your cloud programs can operate more effectively and efficiently.

Managed Approach to Enhance Value

We will collaborate with you to evaluate your existing or planned cloud environment and determine your needs from a Cloud Program Management Office (CPMO). Subsequently, we design an operational model for the CPMO, establishing its functions by introducing the necessary skills, capabilities, and capacity as required. Throughout the lifecycle of the Cloud program, the CPMO oversees defined policies, processes, and timelines, continuously assessing your evolving requirements to ensure optimal outcomes. As your program successfully concludes, we facilitate the closure of the CPMO, share our insights, and ensure a seamless handover. Ensuring continuity of service and knowledge, skills transfer.



Service Features

- Assessment and define requirements for Cloud PMO
- Programme and Project Planning to identify, coordinate, and align strategy
- Intelligent and independent strategic programme and project governance
- Reporting – right MI – right people – right time
- Resource management, partner management and augmentation
- Change Management and consulting for Cloud and digital transformation
- Financial Management to track and report your specific requirements
- Requirements Management throughout the ICT project lifecycle
- Release, configuration and acceptance management
- Continually assess your requirements
- Commercial Options: Fixed Price, T&M, Managed Service, Capped T&M

Service Benefits

- Consistent information for all management levels
- Improved project success rates ensuring agile delivery of technology
- Swift and efficient decision making
- Efficient management of the supply process and the appropriate deployment
- Consistent delivery of the agreed outcomes
- Ensuring alignment and management of requirements, resource and defined risks
- Ensures there are no last minute surprises before production
- Assured integrity of the programme and best practice guidance
- Knowledge and skills development
- Continuous review and improvement



1 About Exception

Exception helps organisations transform through the power of digital technology, with a strong track record of delivering high quality, innovative digital solutions and services that drive your organisation forward. We are passionate about technology, innovation and finding better ways of doing things, delivering quality time after time.

2 Our values

- We work hard to ensure our customers are always pleased with our services. Their satisfaction and delight are our key goals.
- Quality, trust and collaboration are values we hold in high regard. We embrace change and encourage innovation and creative thinking.
- We deliver our promises meeting expectations and promise only what we can deliver.
- We build trust and respect. We build respect by operating in a safe, socially responsible, consistent and honest manner and we always operate ethically and responsibly. We listen. In doing so, we treat others as we would wish to be treated ourselves, and challenge when we see something is wrong.
- Our success comes from our commitment and energy to go the extra mile. Proud of what we do, our staff and our track-record, we seek to share our experiences and knowledge with our customers.

3 Clients

Our client base spans both the public and private sectors. This allows us to add value to our engagements and enhance our knowledge sharing capability by bringing examples of cross sector best practice where appropriate. Our client list includes:

Magnox, Lincolnshire Police, Lloyds Banking Group, Scottish Government, Scottish Prisons Service, South Yorkshire and Humberside Police, The National Archives and Kensington and Chelsea Council.

4 Contact Details

We encourage potential customers to contact us to discuss their specific needs and to explore how Exception can help you to achieve your objectives.

Please contact:

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