

Cloud Consulting Services

G-Cloud 15 Service Description

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About Us

At Exception, we are dedicated to transforming organisations through the power of cloud and digital technologies. Our mission is to strike a transformation balance between innovation, transformation, and continuity, ensuring that organisations realise the benefits of cloud solutions and cutting-edge technology while seamlessly delivering business-as-usual.

Cloud Strategy and Innovation

We provide strategic consultancy services to facilitate the execution of Cloud transformation initiatives across various domains of change, including people, processes, and technology. Our comprehensive approach spans from initial assessment and planning to the development and implementation of new Cloud services. Our focus is on achieving successful outcomes, whether at an enterprise scale or for specific technologies, through technical and digital industry innovations. Our reputation is built on thought leadership and a collaborative consulting style, ensuring effective identification, agreement, and delivery of Cloud solutions.

Cloud Solution Architecture

We believe that architecture is an active, not a passive function. It must articulate the vision, the implementation steps, and the end goals to both technical and non-technical audiences. When we apply this to IT in business, we create views of the current state (“as is”) and traceability from business vision through to technical implementation, allowing us to talk about the future state (“to be”) and examine “what if?” scenarios including their impact to both IT and the business across the full Cloud lifecycle.

Cloud Infrastructure Design

Our approach and methodology encompass a holistic end-to-end transformation, leveraging industry-leading, best of breed design patterns to optimise cloud utilisation for various scenarios. To unlock the full benefits of cloud services, meticulous infrastructure design and optimisation are paramount. Our journey begins with gathering initial requirements and analysing potential Total Cost of Ownership (TCO). We then evaluate solution options within the cloud, considering delivery constraints. Subsequently, we provide detailed design, implementation planning, and seamless delivery into live service. Throughout this process, our testing expertise at Exception supports and aligns with the overall strategy.



Partnering in Delivery

We provide Cloud consulting expertise that complements our technical delivery capabilities. Through close collaboration with our customers and active engagement with key stakeholders, we provide support in Cloud supplier selection and oversee end-to-end program delivery.

Cloud DevOps

To optimise the transition to the Cloud, it is essential to have a business model that balances adaptability with reliability and service assurance. Our Cloud DevOps consulting services are designed to help your business foster a culture that embraces change and encourages team innovation.

Cloud Service Integration and Management Services

Our consultants are well-versed in the ITIL service management best practices and associated governance frameworks. As part of a Cloud Service Improvement Initiative or an architecture transformation, we can conduct analysis, design, development, and implementation of process or technology changes. These changes aim to enhance the alignment of Cloud technologies with business-as-usual operations and the specific needs of the business



Service Features

- Cloud / Data Centre migration or implementation strategy roadmap
- Architecture Consultancy from business needs to solution design
- Cloud Infrastructure Design and Independent Assurance Review and Transformation Roadmap
- Architecture Governance, Target Operating Model (TOM) creation and delivery
- Cloud Total Cost of Ownership (TCO) and Cost Optimisation
- DevOps Consulting and transformation
- Technical Design Authority (TDA) as a service
- Cloud Digital-Service Management consulting
- Service Improvement Programme Leadership and Delivery
- Commercial options – Fixed Price, T&M, Managed Service, Capped T&M

Service Benefits

- Providing rapid results and leading to faster benefit realisation
- Successful cloud technology delivery capability and experience
- Industry-leading Cloud expertise gained from multiple client engagements
- Assuring your organisation is ready for cloud transformation
- Knowledge transfer and collaborative approach
- Clear, industry standard deliverables supporting value for money
- Clarify expected benefits, efforts/investments, reducing impacts and timescales
- AWS and Azure experience
- As-is, to-be and what-if scenario mapping
- Infrastructure design and optimisation, end-to-end transformation



1 About Exception

Exception helps organisations transform through the power of digital technology, with a strong track record of delivering high quality, innovative digital solutions and services that drive your organisation forward. We are passionate about technology, innovation and finding better ways of doing things, delivering quality time after time.

2 Our values

- We work hard to ensure our customers are always pleased with our services. Their satisfaction and delight are our key goals.
- Quality, trust and collaboration are values we hold in high regard. We embrace change and encourage innovation and creative thinking.
- We deliver our promises meeting expectations and promise only what we can deliver.
- We build trust and respect. We build respect by operating in a safe, socially responsible, consistent and honest manner and we always operate ethically and responsibly. We listen. In doing so, we treat others as we would wish to be treated ourselves, and challenge when we see something is wrong.
- Our success comes from our commitment and energy to go the extra mile. Proud of what we do, our staff and our track-record, we seek to share our experiences and knowledge with our customers.

3 Clients

Our client base spans both the public and private sectors. This allows us to add value to our engagements and enhance our knowledge sharing capability by bringing examples of cross sector best practice where appropriate. Our client list includes:

Magnox, Lincolnshire Police, Lloyds Banking Group, Scottish Government, Scottish Prisons Service, South Yorkshire and Humberside Police, The National Archives and Kensington and Chelsea Council.

4 Contact Details

We encourage potential customers to contact us to discuss their specific needs and to explore how Exception can help you to achieve your objectives.

Please contact:

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