

Centerprise Azure Backup Service

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Service Overview

Centerprise Azure Backup Service is a cloud software service delivered using Veeam Backup for Microsoft Azure, providing secure, policy-based backup and recovery for workloads hosted in Microsoft Azure. The service enables organisations to protect applications, data, and configurations against accidental deletion, ransomware, corruption, and configuration errors.

The service is designed to support customer responsibilities within the Microsoft Shared Responsibility Model, providing automated backup, immutability, and recovery capabilities while allowing customers to retain control of their Azure environments. The service strengthens resilience, supports compliance, and enables fast, reliable restoration across Azure subscriptions and regions.

Service Functionality

The service provides automated, policy-driven backup and recovery using Azure-native services orchestrated through Veeam Backup for Microsoft Azure.

Core functionality includes:

- Policy-based backup scheduling and retention
- Point-in-time recovery for protected workloads
- Full instance and granular file-level recovery
- Encrypted backup data in transit and at rest
- Immutable backup storage using Azure Blob WORM technology
- Logical isolation of backup data from production environments
- Role-based access control using least-privilege Azure RBAC

Backups can be restored in place, across Azure regions, across Azure subscriptions, or to alternate environments depending on customer configuration.

Supported Azure Services

The service supports backup and recovery for a range of Microsoft Azure services, including:

Azure Virtual Machines
Azure Blob Storage
Azure PostgreSQL
Azure Cosmos DB
Azure configuration data and metadata required for recovery

Supported services, schedules, and retention policies are defined by customer configuration within Azure.

Security and Data Protection

Security is embedded throughout the service design.

The service includes:

- Encryption of backup data in transit and at rest
- Immutable storage controls to protect against ransomware and unauthorised deletion
- Logical air-gapped backups to reduce exposure during cyber incidents
- Least-privilege identity and access management controls
- Auditable backup and restore activity

Backup data remains within the customer's Azure environment unless otherwise configured.

Service Configuration and Management

The service is configured and operated by the customer within their Azure tenancy using Azure-native controls and Veeam Backup for Microsoft Azure.

Customers may manage the service independently or choose optional Centerprise support services, such as onboarding assistance, configuration guidance, and recovery support. The service does not require dedicated hardware or customer-managed infrastructure outside Azure.

Onboarding and Use

Onboarding is streamlined, enabling customers to begin protecting Azure workloads quickly.

Typical onboarding includes:

- Validation of Azure environment prerequisites
- Configuration of backup policies and retention rules
- Enablement of immutability and security controls
- Verification of backup and restore operations

The service is accessed through Azure management interfaces and APIs.

Service Constraints and Dependencies

The service requires an active Microsoft Azure subscription and appropriate permissions to configure backup policies and access protected resources.

Service performance, recovery times, and storage consumption depend on workload size, architecture, and retention configuration defined by the customer.

Data Portability and Exit

Customers retain control of their backup data within Azure.

On exit:

- Backup data remains accessible within the customer's Azure environment
- Backup policies can be disabled or removed by the customer
- Data deletion is controlled by customer-defined retention settings

There is no vendor lock-in beyond standard Microsoft Azure service dependencies.

Relationship to Other G-Cloud Services

This service operates as a standalone Azure backup software service under G-Cloud Lot 2. Where customers require fully managed backup operations or sovereign UK-hosted backup storage, these services are offered separately under G-Cloud 15 Lots 1 and 3.

Summary

Centerprise Azure Backup Service delivers secure, automated, and resilient backup and recovery for Microsoft Azure workloads using Veeam Backup for Microsoft Azure. By combining Azure-native capabilities with strong security controls and flexible

configuration, the service enables organisations to protect critical data, meet compliance requirements, and recover quickly from disruption.