

Centerprise International Backup as a Service (BaaS)

G Cloud 15, Jan 2026

Service Overview

Centerprise Backup as a Service (BaaS) is a managed backup and recovery service delivered by Centerprise International, providing secure, automated, and policy-driven protection for customer workloads. The service protects data, applications, and configurations against accidental deletion, cyber incidents (including ransomware), corruption, and operational failure.

The service is delivered using a Centerprise-operated backup platform with integrated UK sovereign object storage, ensuring customer backup data remains protected, recoverable, and under UK jurisdiction. BaaS strengthens operational resilience while reducing the operational burden on customer IT teams.

The service can be delivered as a fully managed service or as a customer-managed service with Centerprise operational support, allowing buyers to select the model that best fits their internal capability and governance requirements.

Service Scope and Capabilities

Centerprise BaaS provides automated backup and recovery using centrally managed policies to ensure consistent protection without manual intervention.

Key capabilities include:

- Automated backup scheduling and retention management
- Point-in-time recovery for protected workloads
- Full system and granular file-level recovery
- Encryption of backup data in transit and at rest
- Immutable backup storage options
- Logical separation of backup data from production environments
- Role-based access control using least-privilege principles

Backups can be restored to the original environment or an alternate recovery location, subject to the agreed service configuration.

Sovereign Storage and Data Residency

All backup data is stored within Centerprise-operated UK sovereign object storage. Data remains under UK jurisdiction and is not stored in, or replicated to, public hyperscale cloud platforms unless explicitly agreed with the customer. The platform is supported and operated by Centerprise employees with security vetting/clearance.

Supported Environments

The service protects workloads across private, public, and hybrid environments. Supported platforms are agreed during onboarding and documented in customer-specific service documentation.

Security and Data Protection

Security is embedded throughout the service design and operation. The service includes encryption, immutable storage controls, customer data segregation, role-based access control, and operational monitoring.

Centerprise operates an ISO-aligned Information Security Management System and applies consistent security controls across all managed cloud services.

Service Responsibility Model

Centerprise responsibilities:

- Operation and management of the backup service
- Provision and operation of sovereign object storage
- Monitoring, alerting, and incident management
- Restore assistance during service hours
- Secure service exit and data handling

Customer responsibilities:

- Source workloads and platforms
- Access permissions
- Data classification and retention requirements
- Approval of restore actions

Service Management and Support

Support is provided through Centerprise's UK-based Service Desk, including incident handling, restore support, escalation, and service reporting as agreed.

Onboarding and Transition

Structured onboarding includes service scoping, configuration, validation of backups and restores, and documentation handover.

Service Constraints and Dependencies

The service requires supported platforms, appropriate access permissions, and network connectivity. Recovery performance depends on workload size and configuration.

Exit and Data Portability

Centerprise supports secure service exit, including data export, access removal, and secure deletion in line with agreed requirements.

Relationship to Other G-Cloud Services

The underlying sovereign object storage infrastructure is described separately under G-Cloud Lot 1. This Lot 3 service covers the operation, management, and support of Backup as a Service delivered on top of that infrastructure, and Ci also offer a DraaS service under Lot 3.

Summary

Centerprise Backup as a Service (BaaS) delivers secure, managed, and recoverable data protection using UK sovereign object storage, supporting operational continuity, compliance, and public sector assurance requirements.