



littlefish
GROUP

M365 – Cloud collaboration platform

G-Cloud 15 Lot 2

Document Control

Attribute	Value
File name	Lot 2 – Microsoft 365 – Modern Workplace Platform
Author	
Status	Published
Classification	Unclassified
Date	29/01/2026

Table of Contents

Microsoft 365 Modern Workplace	4
Service Overview	4
Service Scope.....	4
Service Features	5
Service Benefits.....	5
Onboarding and Offboarding	6
Onboarding	6
Offboarding.....	6
Service Levels	6
Service Constraints	6
About Littlefish	7

Microsoft 365 Modern Workplace

Service Overview

Microsoft 365 is a cloud-hosted productivity and collaboration platform delivered as Software as a Service (SaaS). Littlefish provides public sector organisations with access to Microsoft 365's suite of modern workplace applications and security capabilities, enabling efficient communication, collaboration and information governance through a subscription-based cloud service.

This offering aligns with the G-Cloud 15 **Lot 2 Cloud Software** category, which includes SaaS solutions such as email, collaboration tools, identity services, productivity applications and security features delivered entirely via the cloud.

All functionality is consumed directly as Microsoft 365 software. No design, deployment, configuration, migration or managed operational services are included.

Service Scope

The service provides access to Microsoft 365's integrated software capabilities, including:

- Cloud-based productivity applications (Word, Excel, PowerPoint, Outlook, OneNote and more)
- Microsoft Teams collaboration and communication platform
- Exchange Online cloud email and calendaring service
- SharePoint Online document management and intranet platform
- OneDrive for Business cloud storage and file synchronisation
- Microsoft Power Platform (PowerApps, Power Automate, Power BI) low-code/no-code tools
- Microsoft Entra ID (Azure AD) identity and access management
- Built-in data protection, compliance and governance capabilities
- Native security features including DLP, MFA, Conditional Access and threat protection
- Continuous updates, feature enhancements and security improvements delivered by Microsoft

These features are inherent to the standard Microsoft 365 SaaS platform and are made available through subscription licensing.

Service Features

- Access to Microsoft 365 cloud productivity applications
- Cloud-based collaboration via Teams, SharePoint and OneDrive
- Native identity and access controls managed through Microsoft Entra ID
- Built-in data governance and compliance tooling
- Integrated information protection and Data Loss Prevention (DLP) features
- Continuous cloud-delivered updates, improvements and security patches
- Microsoft 365 analytics and service-health dashboards
- Containerised low-code development environment via Power Platform
- Seamless interoperability across Microsoft cloud services

All features are delivered as part of the Microsoft 365 SaaS platform and do not include professional services.

Service Benefits

- No infrastructure deployment or maintenance required
- Rapid access to Microsoft's latest productivity, collaboration and security innovations
- Built-in compliance tooling supporting public sector governance needs
- Improved user productivity through standardised, cloud-native applications
- Highly scalable platform to support organisational growth
- Automatic updates ensure continuous enhancement without disruption
- Unified identity and access management across all Microsoft cloud services
- Secure remote and hybrid work capabilities through integrated SaaS tools

Onboarding and Offboarding

Onboarding

Customers receive access credentials, licensing information and documentation. Users gain access to Microsoft 365 through standard cloud-based sign-in and enrolment workflows.

Offboarding

Subscriptions can be terminated or modified at any time. Data export, retention and deletion follow Microsoft's native SaaS platform policies and tooling.

No engineering, migration or custom configuration activities are included, in line with Lot 2 requirements.

Service Levels

This service is governed by Microsoft's published SaaS platform availability commitments and service guarantees.

Uptime and performance SLAs are defined by Microsoft for the applicable Microsoft 365 cloud services.

Service Constraints

- Service availability depends on Microsoft's global cloud infrastructure
- Custom configuration, tenant design, migration and managed services are **not in scope**
- Any additional professional services would be delivered separately under Lot 3 Cloud Support
- Features available are subject to Microsoft 365 licence type selected

About Littlefish

- Littlefish is an award-winning Cloud based Managed IT Services Provider. Through our capability and delivery of service excellence we have become an established and credible alternative to the 'usual suspect' large Multi £Billion Managed Service Providers and IT Outsourcers in the mid-market and enterprise.
- Our purpose is to disrupt the conventional Managed IT Services models – where the usual suspects typically fail to perform – by delivering service solutions that are tailored to the precise needs of your organisation and which are communicated in clear and straightforward language. Our people (and users) first approach delivers a higher quality experience and will add tangible business value to your organisation.

Our service solutions are designed to consider and deliver tangible outputs in terms of improved business performance. The IT experience of your users can be enhanced to promote more agility and improved quality output. Furthermore (but often overlooked), highly available, better performing IT services, with expert support on hand when it's needed to get your users working again, can engender employee health and well-being. Because of these deliverables, workforce productivity levels are increased, and it's likely that our highly attuned service model will also enable you to effect cost-efficiency gains. What's not to like!



Get in touch:

0344 848 4440

sales@littlefish.co.uk

MICROSOFT SPECIALISATIONS AND DESIGNATIONS

 Microsoft Solutions Partner Digital & App Innovation Azure Specialist AI Platform on Microsoft Azure Low Code Application Development Intelligent Automation	 Microsoft Solutions Partner Modern Work Specialist Modernize Endpoints Copilot Adoption and Change Management	 Microsoft Solutions Partner Security Specialist Cloud Security Threat Protection Copilot
 Microsoft Solutions Partner Business Applications Specialist Copilot Intelligent Automation Low Code Application Development Small and Midsize Business Management	 Microsoft Solutions Partner Data & AI Azure Specialist AI Platform on Microsoft Azure	 Microsoft Solutions Partner Microsoft Cloud Microsoft Solutions Partner Infrastructure Azure

CRN
CHANNEL
AWARDS
2025
MSP OF THE YEAR

**MSP CHANNEL
AWARDS**
MSSP OF THE YEAR 2025

